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Tender

WCC Passenger transport management software

Warwickshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-064072

Procurement identifier (OCID): ocds-h6vhtk-05580c ([view related notices](#))

Published 10 October 2025, 10:53am

Scope

Reference

WAR-0003

Description

Warwickshire County Council's Transport Delivery department are responsible for managing the public, home to school, and adult social care transport functions. The Transport Delivery team is responsible for the safe transportation of c11,500 passengers via their home to school and adult social care contracts. To deliver these functions, Warwickshire County Council are looking for a passenger management software solution.

Total value (estimated)

- £620,000 excluding VAT
- £744,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 5 January 2026 to 3 January 2031
- Possible extension to 3 January 2036
- 9 years, 11 months, 30 days

Description of possible extension:

The initial term of the contract will be for a period of 5 years. This may be extended up to a maximum period of 60 months at the sole discretion of the Council.

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to make additional purchases during the contract that fall under the category of passenger management software system.

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

3 November 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

10 November 2025, 12:00pm

Submission address and any special instructions

<https://sell2.in-tend.co.uk/midlands/home>

Your tender return must be submitted via the E-tendering portal. You will not be able to upload your tender after the deadline detailed above. Applicants are advised that if their tender response is only partially uploaded within the E-tendering portal by the closing date and time then the system will lock them out and they will not be able to complete their document upload. The Council reserves the right to only evaluate documents received within the E-tendering portal by the closing date and time and applicants are advised that a partial upload is unlikely to be successful. Applicants are therefore recommended to upload their full tender response well in advance of the closing date and time.

If you are experiencing any difficulties with your upload you must contact the Council well in advance of the closing date and time

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/midlands/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/csw-jets/aspx/Home>

If your account has been migrated from the CSW-JETS Portal, please use your existing email address to log in. If not, you can use your existing Sell2Midlands credentials, or register for a new account by selecting Register from the menu bar. If this is your first time accessing Sell2Midlands, you will automatically receive an email with a link to set your Sell2Midlands password.

After logging in, you will land on your Sell2Midlands Dashboard. From here, you can:

- View tenders
- View all portals available within the Sell2Midlands collaboration
- Update your company details

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 3 September 2035

Award criteria

Name	Type	Weighting
Quality	Quality	45%
Cost	Cost	25%
Demonstration	Quality	20%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

The Procurement process

Stage 1:

Bidders to complete and return the ITT documents as listed on the contents page. Tender returns will be evaluated as explained within the tender document.

Stage 2:

Bidders whose score is within 20 marks of the top bidder after cost and non-cost assessment will be invited to attend an MS Teams meeting. The demonstration dates we have provisionally set are set out below and a suitable time will be agreed if invited.

Thursday 20th November 2025

Friday 21st November 2025

Monday 24th November 2025

Tuesday 25th November 2025

Bidders will be asked to provide a presentation demonstrating lasting no longer than 120 minutes which will cover off all the demonstration questions and be evaluated as explained within this document.

Bidders stage 1 scores for Cost, quality and social value will be brought forward. Bidders demonstration score will be added to these scores to provide a 'final score'.

This Procurement is being conducted in accordance with the Procurement Act using the Competitive Flexible Procedure.

This procedure will be conducted in 2 stage(s). These stages are described in more detail below.

Contracting authority

Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: procurement@warwickshire.gov.uk

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government