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Contract

Psychological Support Services (ORRU)

Ministry of Justice

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-064005

Procurement identifier (OCID): ocds-h6vhtk-05ac57

Published 10 October 2025, 9:32am

Scope

Description

Psychological Services will be delivered to the Operational Response and Resilience Team to ensure timely and ongoing support for employees.

Contract 1. Psychological Support Services (ORRU)

Supplier

Louise Coates Consultant Psychologist

Contract value

- £60,000 excluding VAT
- £72,000 including VAT

Below the relevant threshold

Date signed

12 September 2025

Contract dates

- 15 September 2025 to 14 September 2028
- 3 years

Main procurement category

Services

CPV classifications

• 85100000 - Health services

Contract locations

• UK - United Kingdom

Key performance indicators

Name	Description	Reporting frequency
Service Uptake	? 80% of available sessions booked and attended	3 months
Staff Satisfaction	? 85% satisfaction (based on optional anonymous surveys)	12 months
Response Time to Post- Incident Support	90% of requests responded to within 48 hours	3 months
Session Documentation	? 95% of case notes completed6 months within SLA timeframe	
Provider Responsiveness	All emails and queries responded to within 3 working days	3 months

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Supplier

Louise Coates Consultant Psychologist

The Pavilion, 290 High Street, Cottenham

Cambridge

CB24 8TX

United Kingdom

Email: louise.coates@louisecoates.cjsm.net

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Psychological Support Services (ORRU)

Contracting authority

Ministry of Justice

Public Procurement Organisation Number: PDNN-2773-HVYN

102 Petty France

London

SW1H 9AJ

United Kingdom

Email: mojprocurementpersonnel@justice.gov.uk

Website:

https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement

Region: UKI32 - Westminster

Organisation type: Public authority - central government