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Planning

Level 3 Support for Oracle Cloud Fusion

London Borough of Barnet

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063949

Procurement identifier (OCID): ocds-h6vhtk-05ac34

Published 9 October 2025, 7:05pm

Scope

Reference

939179235

Description

The London Borough of Barnet (the "Council") is seeking to engage with the market in preparation for the procurement of Level 3 Oracle Cloud Fusion Support Services for its Oracle Cloud Fusion environment. This engagement is part of the Council's strategic transition to a new support partner following the conclusion of its current post-implementation support contract.

The Council is issuing this notice in accordance with Sections 16 and 17 of the Procurement Act 2023 to invite potential providers to participate in early market engagement activities. Please note: this is not a call for competition.

Scope of the Requirement

The Council is seeking a highly capable support partner with demonstrable experience

supporting UK Local Authorities to provide Level 3 support across the following Oracle Cloud components:

- Oracle SaaS (Fusion Applications): Finance, Procurement, Human Capital Management (HCM), Payroll, Time & Labour (OTL), iExpenses, and Enterprise Performance Management (EPM)
- Oracle Integration Cloud (OIC) and Platform as a Service (PaaS)
- Oracle Cloud Infrastructure (OCI) and Oracle Database
- Custom integrations and reporting (OTBI, BI Publisher, SmartView, ADFDI)

The successful partner will be expected to:

- Resolve complex technical and functional issues escalated from the Council's internal support team
- Manage quarterly patching and environment refreshes
- Provide strategic input into change governance and roadmap development
- Deliver continuous improvement and value-added services, including automation and innovation
- Support knowledge transfer and internal capability building

A Market Engagement Event will be held on:

Thursday 23 October 2025

Time: 11:30-12:30

Virtual (MS Teams)

This session will provide an overview of the Council's Oracle Cloud environment, support model, and procurement timeline. It will also offer an opportunity for suppliers to ask questions and provide feedback that may shape the final procurement approach.

Next Steps

Interested providers are encouraged to register their interest and attend the Market Engagement Event. Further details, including how to register, will be published alongside this notice.

To view this notice, please click here:

<https://londonbarnet.delta-esourcing.com/delta/viewNotice.html?noticeId=982971474>

Total value (estimated)

- £605,000 excluding VAT
- £726,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 1 April 2030
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UKI71 - Barnet
-

Engagement

Engagement deadline

30 October 2025

Engagement process description

Market Engagement Event:

- Date: 23/10/2025
- Time: 11:30hrs - 12:30hrs
- Platform: MS Teams (online)

Please email procurement@barnet.gov.uk to register.

Soft market engagement with several suppliers and other local authorities was carried out between May and July 2025 through initial conversations, to help refine service requirements and assess suppliers' capability and interest.

Contracting authority

London Borough of Barnet

- Public Procurement Organisation Number: PQGD-7479-CGVN

2 Bristol Avenue, Colindale

London

NW9 4EW

United Kingdom

Telephone: 020835904349

Email: procurement@barnet.gov.uk

Region: UKI71 - Barnet

Organisation type: Public authority - sub-central government