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Contract

Audiology Services

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-063876

Procurement identifier (OCID): ocds-h6vhtk-05ac03

Published 9 October 2025, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

Contact

Matthew Hampson

Email

matthew.hampson7@nhs.net

Telephone

+44 1912131723

Fax

+44 1912131723

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.newcastle-hospitals.nhs.uk>

Buyer's address

<https://www.newcastle-hospitals.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Audiology Services

Reference number

C315915

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

The service required is for a hospital based, adult hearing assessment service, including hearing aid fitting (where required), follow-up and aftercare services for adults aged 18 or over for the registered population of the Commissioning Organisation.

This contract has been awarded under PSR Direct Award Process C. The approximate lifetime value of the contract is £114,943.32 . It is a 68 day contract. Service scheduled to commence on 24th October 2025 and conclude on 31st December 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £114,943.32

II.2) Description

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The service required is for a hospital based, adult hearing assessment service, including hearing aid fitting (where required), follow-up and aftercare services for adults aged 18 or over for the registered population of the Commissioning Organisation.

This contract has been awarded under PSR Direct Award Process C. The approximate lifetime value of the contract is £114,943.32 . It is a 68 day contract. Service scheduled to commence on 24th October 2025 and conclude on 31st December 2025.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on 13th October 2025. Representations by providers must be made to the relevant authority by the end of standstill.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Outpatient Network Limited

Challenge House, Bletchley,

Milton Keynes

MK3 6DP

Telephone

+44 3332409693

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

National registration number

13779605

Internet address

www.outpatient.network

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £114,943.32

Lowest offer: £114,943.32 / Highest offer: £114,943.32 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the 13th October 2025.

Representations by providers must be made to the relevant authority by the end of standstill. Representations by providers must be made to The Newcastle upon Tyne Hospitals NHS Foundation Trust at the following email address: dan.shelley@nhs.net

Details of the award decision-makers: The decision to award was made by an MDT consisting of representatives from Finance, Clinical Board and Procurement.

Declarations of Interest were sought from the members of the MDT prior to consideration of contract award. No declarations of interest were declared.

The provider was assessed against 5 key criteria: Quality and Innovation; Value; Integration, collaboration, and service sustainability; Improving access, reducing inequalities, and facilitating choice; and social value.

Each criterion was assessed on a pass/fail basis, considering whether they have currently satisfied the criteria under the previous contract and whether they would likely satisfy the proposed contract to a sufficient standard. The provider achieved a pass score against all criteria.

This supersedes notice FTS-017598 which was published in error

VI.4) Procedures for review

VI.4.1) Review body

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

Country

United Kingdom

Internet address

<https://www.newcastle-hospitals.nhs.uk>