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Planning

Electronic Patient Care Record (ePCR) System Market Engagement

South Western Ambulance Service NHS Foundation Trust

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063836

Procurement identifier (OCID): ocds-h6vhtk-051901 ([view related notices](#))

Published 9 October 2025, 3:43pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Note: Response deadline extended to midday Friday 24 October 2025

Scope

Reference

SWAST-3048-DDaT

Description

The current contract supplying the South Western Ambulance Service NHS Foundation Trust (SWAST) with an Electronic Patient Record (EPR) system is due to end mid-2027. A procurement exercise is therefore being planned.

SWAST are now engaging the market seeking information, for example to help determine requirements (including potential budget needs) and procurement strategy, whilst understanding current market capacity.

Total value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2030
- Possible extension to 30 June 2036
- 10 years

Main procurement category

Goods

CPV classifications

- 72260000 - Software-related services
- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

24 October 2025

Engagement process description

Suppliers are now invited to request an information pack from procurement@swast.nhs.uk and then voluntarily complete and return your relevant information.

Supplier Information is to be submitted by midday Friday 24 October 2025.

Note: Response deadline extended

As part of pre-market engagement, SWAST may invite further clarification, including potentially accommodating some sample system demonstrations. Where appropriate, invitations are likely to be sent out to suppliers to carry out demonstrations between the period of 4th - 13th November 2025.

Other Ambulance Trusts may become involved in this market engagement exercise, for example SWAST sharing and them reviewing information received and attending any demonstrations alongside SWAST to support their own requirements.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

13 January 2026

Contracting authority

South Western Ambulance Service NHS Foundation Trust

- Public Procurement Organisation Number: PQXD-1311-BRXL

Westcountry House, Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

United Kingdom

Contact name: Procurement

Email: procurement@swast.nhs.uk

Website: <https://www.swast.nhs.uk>

Region: UKK43 - Devon CC

Organisation type: Public authority - central government