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Tender

## **Housing First Flexible Support Service**

Dumfries and Galloway Council

F02: Contract notice

Notice identifier: 2025/S 000-063718

Procurement identifier (OCID): ocds-h6vhtk-05ab97

Published 9 October 2025, 1:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dumfries and Galloway Council

Procurement Team, Carruthers House

Dumfries

DG1 2HP

#### **Email**

[Procurement.PeopleandProjects@dumgal.gov.uk](mailto:Procurement.PeopleandProjects@dumgal.gov.uk)

#### **Telephone**

+44 3033333000

#### **Country**

United Kingdom

#### **NUTS code**

UKM92 - Dumfries & Galloway

**Internet address(es)**

Main address

<http://www.dumgal.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00219](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00219)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing First Flexible Support Service

Reference number

DGCP-0559

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Housing First Flexible Support Service is to provide high-quality, housing first support to individuals who have been provided with a permanent tenancy through the Housing First Programme within designated areas of Dumfries and Galloway. This will predominately be within the Lower Nithsdale and Annandale areas of the Region initially. The aim is to reduce repeat homelessness for a small number of people who have multiple complex needs and struggle to maintain temporary or permanent accommodation.

#### **II.1.5) Estimated total value**

Value excluding VAT: £769,235.10

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM92 - Dumfries & Galloway

Main site or place of performance

Dumfries and Galloway region, predominately in Lower Nithsdale and Annandale.

#### **II.2.4) Description of the procurement**

The support model will be relationship based, unconditional and 'portable' and crucially, person-led not system led to deliver what people need.

The support service will use a trauma informed approach and caseworkers will need to work with a small number of people who access the service to provide a proactive support service based on individual needs. The recommended ratio of support worker to person using the service is 1:7.

The awarded provider will be responsible for the day-to-day operations of the Housing First Service and must work cooperatively and collaboratively with the housing providers, Housing Options and Homeless Service and other key partners to provide a holistic service to those accessing support.

The service must adhere to the seven key principles of Housing First:

- People have the right to a home;
- Flexible support is provided for as long as an individual needs it;
- Housing and support are separated;
- Individuals have a choice and control;
- An active engagement approach is used;
- The service is based on people's strengths, goals and aspirations; and
- A harm reduction approach is adopted.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2026

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

There are two optional extension periods within the Contract which will be awarded at the sole discretion of Dumfries and Galloway Council. The extensions will be for 12 months each.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Bidder must be registered with the Care Inspectorate as a Support Provider.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

The bidder should provide its (“general”) yearly turnover for the number of financial years specified in the relevant Contract Notice

Minimum level(s) of standards possibly required

Three years turnover required. Turnover must be 2x contract value.

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Educational and professional qualifications are held by the service provider or the contractor

Minimum level(s) of standards possibly required

Bidder’s staff must have completed SSSC Registration.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 November 2025

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

12 November 2025

Local time

12:00pm

Place

Dumfries

Information about authorised persons and opening procedure

two authorised members of the corporate procurement team will open the tender and record openings.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 30225. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/> A summary of the expected community benefits has been provided as follows:

Community benefit question is set out within the Quality Questionnaire, commitments will then form part of contractual requirements.

(SC Ref:812014)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Dumfries Sheriff Court

Dumfries

Country

United Kingdom