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Contract

Platform Validators Maintenance Agreement

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-063711

Procurement identifier (OCID): ocds-h6vhtk-044f25

Published 9 October 2025, 1:15pm

Section I: Contracting entity

I.1) Name and addresses

ScotRail Trains Limited

Atrium Court

Glasgow

G2 6HQ

Contact

William Maclean

Email

william.maclean@scotrail.co.uk

Telephone

+44 7804976224

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scotrail.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Platform Validators Maintenance Agreement

Reference number

SR-000049

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is the award notice for Annual Maintenance Agreement for Platform Validators

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The current ScotRail validator estate installed in 2014, consists of over 700 devices working across the network of 325 stations. The validators are managed and updated by Vix Cast software which is used to monitor and update the validators across the network. Vix Technology UK Limited are the only supplier that can maintain their own equipment and as such, the only supplier with the technical expertise and authorisation to do so

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Vix Technology UK Limited are the only supplier that can maintain their own equipment and as such, the only supplier with the technical expertise and authorisation to do so.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010711](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 March 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vix Technology

141-145 Charles Street

Glasgow

G21 2QA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

(SC Ref:812665)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court

Glasgow

Country

United Kingdom