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Contract

## **G-Cloud 14 Call-Off Contract**

Coventry University

F03: Contract award notice

Notice identifier: 2025/S 000-063688

Procurement identifier (OCID): ocds-h6vhtk-05ab8e

Published 9 October 2025, 12:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry University

Priory Street

Coventry

CV15FB

#### **Email**

[bux280@coventry.ac.uk](mailto:bux280@coventry.ac.uk)

#### **Telephone**

+44 2477658021

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

**Companies House**

07781274

**Internet address(es)**

Main address

<https://www.coventry.ac.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

G-Cloud 14 Call-Off Contract

Reference number

FRAM-1653-25-TH

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A delivery partner to support and advise on Coventry University's future transformation product groups including Student Engagement, Student Administration, Business to Business CRM for their Enterprise organisation, regulatory data reporting, estates transformation and finances, and ongoing transformation of their corporate functions enabled through SAP (Success Factors for HR). The scope of advice and support will include both business and technical services such as

service design, business architecture, business analysis, user experience design, development (Salesforce, Mulesoft, C#, SQL, SISS, and software package configuration), testing, project and product management, business change, and operational support.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £631,057.60

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

A delivery partner to support and advise on Coventry University's future transformation product groups including Student Engagement, Student Administration, Business to Business CRM for their Enterprise organisation, regulatory data reporting, estates transformation and

finances, and ongoing transformation of their corporate functions enabled through SAP (Success Factors for HR). The scope of advice and support will include both business and technical services such as service design, business architecture, business analysis, user experience design, development (Salesforce, Mulesoft, C#, SQL, SISS, and software package configuration), testing, project and product management, business change, and operational support.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

Deloitte are integrated into the University's processes and can provide the necessary system support. Any change would be costly in terms of time and financial consequences for Coventry University. This is a call off from the G Cloud 14 Framework, which is a compliant route to market for a direct award.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

FRAM-1653-25-TH

### **Title**

G-Cloud 14 Call-Off Contract

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deloitte LLP

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC303675

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £631,057.60

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Coventry University

Priory Street

Coventry

CV15FB

Country

United Kingdom