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Contract

G-Cloud 14 Call-Off Contract

Coventry University

F03: Contract award notice

Notice identifier: 2025/S 000-063688

Procurement identifier (OCID): ocds-h6vhtk-05ab8e

Published 9 October 2025, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

Coventry University

Priory Street

Coventry

CV15FB

Email

bux280@coventry.ac.uk

Telephone

+44 2477658021

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

07781274

Internet address(es)

Main address

<https://www.coventry.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

G-Cloud 14 Call-Off Contract

Reference number

FRAM-1653-25-TH

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

A delivery partner to support and advise on

Coventry University's future transformation

product groups including Student

Engagement, Student Administration,

Business to Business CRM for their

Enterprise organisation, regulatory data

reporting, estates transformation and

finances, and ongoing transformation of

their corporate functions enabled through

SAP (Success Factors for HR). The scope

of advice and support will include both

business and technical services such as

service design, business architecture,
business analysis, user experience design,
development (Salesforce, Mulesoft, C#,
SQL, SISS, and software package
configuration), testing, project and product
management, business change, and
operational support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £631,057.60

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

A delivery partner to support and advise on
Coventry University's future transformation
product groups including Student
Engagement, Student Administration,
Business to Business CRM for their
Enterprise organisation, regulatory data
reporting, estates transformation and

finances, and ongoing transformation of their corporate functions enabled through SAP (Success Factors for HR). The scope of advice and support will include both business and technical services such as service design, business architecture, business analysis, user experience design, development (Salesforce, Mulesoft, C#, SQL, SISS, and software package configuration), testing, project and product management, business change, and operational support.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

Deloitte are integrated into the University's processes and can provide the necessary system support. Any change would be costly in terms of time and financial consequences for Coventry University. This is a call off from the G Cloud 14 Framework, which is a compliant route to market for a direct award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

FRAM-1653-25-TH

Title

G-Cloud 14 Call-Off Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Deloitte LLP

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC303675

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £631,057.60

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry University

Priory Street

Coventry

CV15FB

Country

United Kingdom