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Contract

## **RHUL- 25037 Procurement of Student Records System (SaaS)**

Royal Holloway and Bedford New College

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063670

Procurement identifier (OCID): ocids-h6vhtk-04fcb9 ([view related notices](#))

Published 9 October 2025, 12:05pm

### **Scope**

### **Reference**

RHUL-25037

### **Description**

A Student Records Software as a Service (SaaS) Solution, including Implementation services.

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## **Contract 1**

### **Supplier**

- TECHNOLOGY ONE UK LIMITED

### **Contract value**

- £7,200,000 excluding VAT
- £8,620,000 including VAT

Above the relevant threshold

### **Date signed**

12 September 2025

### **Contract dates**

- 26 September 2025 to 25 September 2032
- Possible extension to 25 September 2037
- 12 years

Description of possible extension:

The University shall have the right to extend the Term for a further 3 years from the end of the Initial Term ("First Extension Period"); and for an additional 2 years from the end of the First Extension Period ("Second Extension Period") by giving the Supplier at least 3 months written notice to expire on or before the last day of the Initial Term or the First Extension Period.

## Main procurement category

Services

## Options

The right to additional purchases while the contract is valid.

The right to additional purchases for related modules and or associated integration costs.

## CPV classifications

- 72263000 - Software implementation services

## Contract locations

- UKJ2 - Surrey, East and West Sussex

## Key performance indicators

### Name

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Implementation Gates

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Training

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Availability

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Ticket Resolution

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SOC2 Compliance Reporting

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Data Migration

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Regulatory Reporting

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Invoice Accuracy

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## Signed contract documents

[Royal Holloway University of London Technology One Ltd - Terms and](#)

[Conditions v10 CLEAN 11092025\\_Redacted.pdf](#)

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## Submission

### Submission type

Requests to participate

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Competitive flexible procedure

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## Supplier

## **TECHNOLOGY ONE UK LIMITED**

- Companies House: 05234413
- Public Procurement Organisation Number: PTCZ-9264-VLHR

Fourth Floor Abbots House

Reading

RG1 3BD

United Kingdom

Email: [t1ukportals@technology1.com](mailto:t1ukportals@technology1.com)

Website: <https://www.technology1.co.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **Royal Holloway and Bedford New College**

- Companies House: RC000823

- Public Procurement Organisation Number: PRVY-6462-QBVG

Royal Holloway University of London, Egham Hill

Egham

TW20 0EX

United Kingdom

Email: [procurement@rhul.ac.uk](mailto:procurement@rhul.ac.uk)

Region: UKJ25 - West Surrey

Organisation type: Public authority - sub-central government