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Contract

WCC Weather forecasting services for winter maintenance

Warwickshire County Council

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-063539

Procurement identifier (OCID): ocds-h6vhtk-04ff5b (view related notices)

Published 9 October 2025, 9:26am

Scope

Reference

WCC 22199

Description

The winter service requires a weather forecaster in place to monitor weather conditions and advise on forecast to allow WCC winter decision makers to make an informed decision on winter actions. The weather forecaster produces reports based on multiple weather models and our local weather stations to ensure the forecast is relevant to the Warwickshire Road network. The forecaster also provides a decision board to record and send out details of the winter decision by email/text and social media.

Contract 1. Weather forecasting services for winter maintenance

Supplier

• METDESK LIMITED

Contract value

- £326,228 excluding VAT
- £391,473 including VAT

Above the relevant threshold

Date signed

11 September 2025

Contract dates

- 12 September 2025 to 11 September 2030
- Possible extension to 11 August 2032
- 6 years, 11 months

Description of possible extension:

The initial contract term is 5 years with a maximum possible extension period of up to 24 months.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Any related items connected to winter weather forecasting may be bought on this contract.

CPV classifications

• 71351600 - Weather-forecasting services

Contract locations

• UKG - West Midlands (England)

Key performance indicators

Name	Description
Portal Service Availability	The availability of the Service to all users. Availability may be defined as access to service for all users with no Service Level Failure during Service Hours i.e., 24 hours a day, 7 days per week (Including bank holidays in England and Wales).
Incident response and resolution time	Warwickshire County Council receives a response and resolution to an Incident that has been logged via the Appropriate Channels (e.g., Service Desk, email)
Forecasting accuracy	Supplier must ensure accurate forecasting at all times.
Invoicing accuracy	Supplier must ensure invoicing accuracies at all times.

Name Description

Delivery of tendered social value commitments The Supplier shall achieve or exceed the Social Value delivery as per their tendered response.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

METDESK LIMITED

• Companies House: 08282087

• Public Procurement Organisation Number: PXLM-6863-ZMWZ

Hale Court Hale Road

Aylesbury

HP22 6NJ

United Kingdom

Email: <u>TransportSales@metdesk.com</u>

Website: http://www.metdesk.com

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Weather forecasting services for winter maintenance

Contracting authority

Warwickshire County Council

• Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: procurement@warwickshire.gov.uk

Website: http://www.warwickshire.gov.uk

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government