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Award

Contract for Integrated Domestic Abuse Services - OPEN2025899

North Tyneside Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063496

Procurement identifier (OCID): ocds-h6vhtk-0527c4 ([view related notices](#))

Published 8 October 2025, 7:28pm

Scope

Description

North Tyneside Council is commissioning a fully integrated Domestic Abuse Service (IDAS) for an initial term of three years, with the option to extend for up to two further years.

This service will deliver holistic, trauma-informed support for victims and survivors of domestic abuse - including both adults and children - regardless of protected characteristics, gender, or level of risk.

The model will combine therapeutic and practical interventions that promote recovery, safety, empowerment, and long-term resilience. As part of our ongoing commitment to delivering high-quality, trauma-informed support to those affected by domestic abuse, North Tyneside Council is commissioning two separate contracts:

Lot 1 - Domestic Abuse Support Service, Value £630,000 per annum:

This contract will deliver an integrated model of community-based and accommodation-based support for adult victims and survivors of domestic abuse, including refuge and dispersed accommodation, IDVA support, outreach, behaviour change programmes, and

adult counselling.

Lot 1. Domestic Abuse Support Service

Description

An integrated domestic abuse support service enabling early intervention, supporting safeguarding objectives, and forming part of a broader public health and criminal justice response. Value £690,000 per annum

Contract 1. Lot 1 - Domestic Abuse Support Service

Lots

Lot 1. Domestic Abuse Support Service

Supplier

- THE CYRENIANS LTD

Contract value

- £3,450,000 excluding VAT
- £4,140,000 including VAT

Above the relevant threshold

Award decision date

8 October 2025

Date assessment summaries were sent to tenderers

8 October 2025

Standstill period

- End: 17 October 2025
- 8 working days

Earliest date the contract will be signed

18 October 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

2 x 12 month extensions

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKC22 - Tyneside

Information about tenders

Lot 1. Domestic Abuse Support Service

- 3 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

THE CYRENIANS LTD

- Companies House: 00995799
- Public Procurement Organisation Number: PRLX-9848-NVCL

H26 The Avenues Eleventh Avenue North

Gateshead

NE11 0NJ

United Kingdom

Email: tenders@changing-lives.org.uk

Website: <http://www.changing-lives.org.uk>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Domestic Abuse Support Service

Contracting authority

North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Email: strategic.procurement@northynteside.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government