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Award

## **Contract for Integrated Domestic Abuse Services - OPEN2025899**

North Tyneside Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063496

Procurement identifier (OCID): ocds-h6vhtk-0527c4 ([view related notices](#))

Published 8 October 2025, 7:28pm

### **Scope**

#### **Description**

North Tyneside Council is commissioning a fully integrated Domestic Abuse Service (IDAS) for an initial term of three years, with the option to extend for up to two further years.

This service will deliver holistic, trauma-informed support for victims and survivors of domestic abuse - including both adults and children - regardless of protected characteristics, gender, or level of risk.

The model will combine therapeutic and practical interventions that promote recovery, safety, empowerment, and long-term resilience. As part of our ongoing commitment to delivering high-quality, trauma-informed support to those affected by domestic abuse, North Tyneside Council is commissioning two separate contracts:

Lot 1 - Domestic Abuse Support Service, Value £630,000 per annum:

This contract will deliver an integrated model of community-based and accommodation-based support for adult victims and survivors of domestic abuse, including refuge and dispersed accommodation, IDVA support, outreach, behaviour change programmes, and

adult counselling.

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## **Lot 1. Domestic Abuse Support Service**

### **Description**

An integrated domestic abuse support service enabling early intervention, supporting safeguarding objectives, and forming part of a broader public health and criminal justice response.

Value £690,000 per annum

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## **Contract 1. Lot 1 - Domestic Abuse Support Service**

### **Lots**

Lot 1. Domestic Abuse Support Service

### **Supplier**

- THE CYRENIANS LTD

**Contract value**

- £3,450,000 excluding VAT
- £4,140,000 including VAT

Above the relevant threshold

**Award decision date**

8 October 2025

**Date assessment summaries were sent to tenderers**

8 October 2025

**Standstill period**

- End: 17 October 2025
- 8 working days

**Earliest date the contract will be signed**

18 October 2025

**Contract dates (estimated)**

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030

- 5 years

Description of possible extension:

2 x 12 month extensions

## **Main procurement category**

Services

## **CPV classifications**

- 85300000 - Social work and related services

## **Contract locations**

- UKC22 - Tyneside

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## **Information about tenders**

### **Lot 1. Domestic Abuse Support Service**

- 3 tenders received
- 2 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 1 supplier unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### THE CYRENIANS LTD

- Companies House: 00995799
- Public Procurement Organisation Number: PRLX-9848-NVCL

H26 The Avenues Eleventh Avenue North

Gateshead

NE11 0NJ

United Kingdom

Email: [tenders@changing-lives.org.uk](mailto:tenders@changing-lives.org.uk)

Website: <http://www.changing-lives.org.uk>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Domestic Abuse Support Service

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## **Contracting authority**

### **North Tyneside Borough Council**

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Email: [strategic.procurement@northtyneside.gov.uk](mailto:strategic.procurement@northtyneside.gov.uk)

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government