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Tender

## **Contract for the provision of Special Educational Needs and Disabilities Information Advice and Support Service (SENDASS)**

Gateshead Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063430

Procurement identifier (OCID): ocids-h6vhtk-0586ad ([view related notices](#))

Published 8 October 2025, 4:19pm

### **Scope**

### **Description**

Special Educational Needs and Disability Information and Advice Support Service (SENDASS), is a statutory service, covered under legislation in the Children and Families Act 2014 and the SEND Code of Practice; 0 to 25 years. The service will deliver free, impartial, confidential, and accurate information, advice, and support concerning education, health, and social care. It will assist children, young people, and their families (CYPF) in understanding and navigating the processes associated with special educational needs and disabilities.

The Borough Council of Gateshead (the Council) is acting as lead commissioner for this Service which is being commissioned jointly with the NHS Northeast and North Cumbria Integrated Care Board (ICB

### **Total value (estimated)**

- £400,000 excluding VAT
- £400,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 February 2026 to 1 February 2028
- Possible extension to 1 February 2030
- 4 years, 1 day

Description of possible extension:

24 months initial contract with the option to extend 2x 12 months

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC2 - Northumberland and Tyne and Wear

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### **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

31 October 2025, 5:00pm

### **Tender submission deadline**

7 November 2025, 12:00pm

### **Submission address and any special instructions**

<https://www.open-uk.org/> and search for Contract for the provision of Special Educational Needs and Disabilities Information Advice and Support Service (SENDIASS)

Open reference: #OPEN20251713

### **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Name	Type	Weighting
Quality	Quality	90%
Social Value	Quality	10%

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## Procedure

### Procedure type

Below threshold - open competition

### Special regime

Light touch

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## Contracting authority

### Gateshead Borough Council

- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: [ashleighbillingham@gateshead.gov.uk](mailto:ashleighbillingham@gateshead.gov.uk)

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government