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Contract

Substance Misuse Case Management System

Bristol City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063381

Procurement identifier (OCID): ocds-h6vhtk-05aacc

Published 8 October 2025, 3:18pm

Scope

Reference

DN791749

Description

This contract is the case management system for clients who are in receipt for support from our substance use treatment services across the city.

Contract 1. Substance Misuse Case Management System

Supplier

- CYBER MEDIA SOLUTIONS LTD

Contract value

- £82,940 excluding VAT
- £99,528 including VAT

Below the relevant threshold

Date signed

30 September 2025

Contract dates

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2029
- 4 years

Description of possible extension:

2x1 year extension options are available.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Procedure

Procedure type

Below threshold - without competition

Supplier

CYBER MEDIA SOLUTIONS LTD

- Companies House: 03858761
- Public Procurement Organisation Number: PJJN-1916-TDZM

The Old Dairy, Melcombe Road

Bath

BA2 3LR

United Kingdom

Email: tenders@cyber-media.co.uk

Website: <https://www.cyber-media.co.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Substance Misuse Case Management System

Contracting authority

Bristol City Council

- Public Procurement Organisation Number: PWXH-3837-PDTD

City Hall, College Green

Bristol

BS1 5TR

United Kingdom

Contact name: Gabriel McEvoy

Email: gabriel.mcevoy@bristol.gov.uk

Website: <http://www.bristol.gov.uk>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

