

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/063329-2025>

Planning

002621 - Preliminary Market Engagement (PME) for Extended Detection and Response (XDR) Solution for Endpoint and Email Protection with 24/7 Security Operations Centre (SOC) Services

Durham County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063329

Procurement identifier (OCID): ocids-h6vhtk-05aaa6

Published 8 October 2025, 2:09pm

Scope

Reference

OPEN20251753

Description

As a local authority, we have a duty to protect sensitive citizen and staff data, maintain critical services, and demonstrate compliance with national standards and regulations. Cyber threats continue to increase in scale and sophistication, and our existing controls need to be enhanced to reduce risk, improve detection, and shorten response times.

We are therefore seeking to engage with the market to understand current capabilities in delivering Extended Detection and Response (XDR) solutions, focused on endpoint and email protection, supported by 24/7 managed Security Operations Centre (SOC) services.

Scope of Requirement

Suppliers are invited to share details of their solutions and services that can deliver:

- An XDR platform capable of detecting and correlating threats across endpoint devices and email systems (e.g. phishing, malware, ransomware, and advanced persistent threats).
- Integration with widely used local government environments (e.g. Microsoft 365, Windows-based estate, iOS, Android).
- Real-time monitoring, alerting, and response, with automated containment where feasible.
- Access to a 24/7 SOC service, including:
 - o Continuous monitoring and triage of alerts
 - o Threat intelligence integration, ideally aligned to UK government/NCSC guidance
 - o Incident response and clear escalation pathways
 - o Regular reporting, dashboards, and compliance outputs to support audits (e.g. PSN, PCI-DSS, Cyber Essentials Plus, ISO27001)

Total value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 48730000 - Security software package
- 72212730 - Security software development services

Contract locations

- UKC14 - Durham CC

Engagement

Engagement deadline

24 October 2025

Engagement process description

Market Engagement questionnaire can be accessed free of charge by registering on the Open Portal which be accessed via open-uk.org

Deadline for completed submissions via the Open Portal is Friday 24th October 2025 at 12 noon.

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: zoe.embleton@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government