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Contract

Direct Award via G-Cloud 14: RBKC Computer Aided Facilities Management Software

Royal Borough of Kensington & Chelsea

F03: Contract award notice

Notice identifier: 2025/S 000-063325

Procurement identifier (OCID): ocds-h6vhtk-05aaa2

Published 8 October 2025, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Kensington & Chelsea

Town Hall, Hornton Street, 20 Howie Street

London

SW11 4AY

Contact

Contract - Gaurav Suri

Email

gaurav.suri@rbkc.gov.uk

Telephone

+44 7790979270

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.rbkc.gov.uk/

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Award via G-Cloud 14: RBKC Computer Aided Facilities Management Software

II.1.2) Main CPV code

• 70332200 - Commercial property management services

II.1.3) Type of contract

Services

II.1.4) Short description

CAFM (Computer Aided Facilities Management) system offer the management and maintenance of the Council's operational buildings. It includes a range of services split into two areas: Hard FM and Soft FM.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £347,600

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This contract is to manage and maintenance within RBKC for all Council operational buildings.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Business Continuity and Compliance; improved service delivery and value for money. The G-cloud 14 follows the Council's procurement approach hierarchy, namely that frameworks meeting the Council's needs should be evaluated first and selected when feasible.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MRI Software Limited

9 King Street

London

EC2V 8EA

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

03341304

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £347,600

Total value of the contract/lot: £347,600

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=985627633 GO

Reference: GO-2025108-PRO-32659137

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

WC2A 2LL

Country

United Kingdom