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Tender

## **DOMESTIC ENERGY EFFICIENCY AND CLEAN ENERGY RETROFITS SERVICE FOR RESIDENTS**

London Borough of Hammersmith and Fuham (LBHF)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063025

Procurement identifier (OCID): ocds-h6vhtk-0598d3 ([view related notices](#))

Published 7 October 2025, 4:46pm

### **Scope**

### **Description**

To procure a service provider to deliver a comprehensive start to end retrofit customer services journey for able to pay residents.

This service will provide the support and guidance to the "able to pay" residents through installing retrofit measures which will increase uptake the of domestic energy efficiency and clean energy retrofit technologies.

This contract is a concession contract where the Concessionaire may offer the Council a concession fee for the privileges awarded by the concession contract which includes the use of the Council branding etc. For further details see the service specification and tender pack.

### **Total value (estimated)**

- £487,224 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 21 January 2026 to 22 January 2027
- Possible extension to 22 January 2031
- 5 years, 2 days

Description of possible extension:

4 year extension

### **Options**

The right to additional purchases while the contract is valid.

12 months + 12 month + 12 month + 12 month + 12 months

### **Main procurement category**

Services

### **CPV classifications**

- 71314300 - Energy-efficiency consultancy services

### **Contract locations**

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Submission

### Enquiry deadline

17 October 2025, 11:59pm

### Tender submission deadline

4 November 2025, 11:59pm

### Submission address and any special instructions

Suppliers are requested to register on our tender portal to access the tender.  
<https://www.capitalesourcing.com>

### Tenders may be submitted electronically

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

19 December 2025

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**Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Price	Price	40%
Delivery Team	Quality	12%
Programme Management	Quality	12%
Installer Vetting, Quality Assurance and Green skills development	Quality	12%
Resident Engagement and support	Quality	12%
Social Value	Quality	12%

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**Other information****Conflicts assessment prepared/revised**

Yes

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**Procedure**

## Procedure type

Open procedure

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## Contracting authority

### London Borough of Hammersmith and Fuham (LBHF)

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, King Street

London

W6 9JU

United Kingdom

Email: [procurement@lbhf.gov.uk](mailto:procurement@lbhf.gov.uk)

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government