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Tender

DOMESTIC ENERGY EFFICIENCY AND CLEAN ENERGY RETROFITS SERVICE FOR RESIDENTS

London Borough of Hammersmith and Fuham (LBHF)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-063025

Procurement identifier (OCID): ocds-h6vhtk-0598d3 ([view related notices](#))

Published 7 October 2025, 4:46pm

Scope

Description

To procure a service provider to deliver a comprehensive start to end retrofit customer services journey for able to pay residents.

This service will provide the support and guidance to the “able to pay” residents through installing retrofit measures which will increase uptake the of domestic energy efficiency and clean energy retrofit technologies.

This contract is a concession contract where the Concessionaire may offer the Council a concession fee for the privileges awarded by the concession contract which includes the use of the Council branding etc. For further details see the service specification and tender pack.

Total value (estimated)

- £487,224 including VAT

Above the relevant threshold

Contract dates (estimated)

- 21 January 2026 to 22 January 2027
- Possible extension to 22 January 2031
- 5 years, 2 days

Description of possible extension:

4 year extension

Options

The right to additional purchases while the contract is valid.

12 months + 12 month + 12 month + 12 month + 12 months

Main procurement category

Services

CPV classifications

- 71314300 - Energy-efficiency consultancy services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

17 October 2025, 11:59pm

Tender submission deadline

4 November 2025, 11:59pm

Submission address and any special instructions

Suppliers are requested to register on our tender portal to access the tender.
<https://www.capitalesourcing.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 December 2025

Award criteria

Name	Type	Weighting
Price	Price	40%
Delivery Team	Quality	12%
Programme Management	Quality	12%
Installer Vetting, Quality Assurance and Green skills development	Quality	12%
Resident Engagement and support	Quality	12%
Social Value	Quality	12%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Hammersmith and Fuham (LBHF)

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, King Street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government