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Contract

Specialist Office Equipment

Social Security Scotland

F03: Contract award notice

Notice identifier: 2025/S 000-063013

Procurement identifier (OCID): ocds-h6vhtk-050323

Published 7 October 2025, 4:24pm

Section I: Contracting authority

I.1) Name and addresses

Social Security Scotland

3rd Floor, Agnes Husband House, 17 South Union Street

Dundee

DD1 4BF

Contact

Kyle Wands

Email

kyle.wands@socialsecurity.gov.scot

Telephone

+44 1412425913

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.socialsecurity.gov.scot/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30345

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Office Equipment

Reference number

S/24/097

II.1.2) Main CPV code

- 30190000 - Various office equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Social Security Scotland provision for a Specialist Office Equipment contract.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £400,000

II.2) Description

II.2.1) Title

Specialist ergonomic chairs including related services such as bespoke fitting, installation and training

Lot No

1

II.2.2) Additional CPV code(s)

- 30190000 - Various office equipment and supplies
- 39112000 - Chairs
- 39110000 - Seats, chairs and related products, and associated parts
- 39113000 - Miscellaneous seats and chairs
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 39100000 - Furniture
- 39130000 - Office furniture

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Social Security Scotland offices in Dundee and Glasgow

II.2.4) Description of the procurement

This procurement was undertaken through an Open Procedure on Public Contracts Scotland-Tender. This contract was split into Lots as can be seen within this contract award notice. These Lots consisted of:

Lot 1 - Specialist ergonomic chairs including related services such as bespoke fitting, installation and training;

Lot 2 - Specialist ergonomic desks including related services such as bespoke fitting and installation;

Lot 3 - Specialist ergonomic workstation peripherals including related services such as installation and support;

Lot 4 - Specialist ergonomic workstation accessories including related services such as installation and support;

Lot 5 - Specialist headsets including ear pads and cushions.

Organisations were allowed to submit a tender for as many lots as they wished through the ITT. All Lots have been awarded as part of this procurement, with information on the

awarded organisations provided within this contract award notice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland. The initial contract term will be 36 Months with the option to extend for an additional 12 Months in total, proposed as 36 Months + 12 Month optional extension, with a maximum term of 48 Months. The Purchaser may, by giving notice to the Supplier, extend the period of the Contract to a date falling no later than 26th October 2029. Subject to that constraint, the Purchaser may extend the period of the Contract on more than one occasion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist ergonomic desks including related services such as bespoke fitting and installation

Lot No

2

II.2.2) Additional CPV code(s)

- 30190000 - Various office equipment and supplies

- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 39100000 - Furniture
- 39130000 - Office furniture
- 39121000 - Desks and tables
- 39121100 - Desks

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Social Security Scotland offices in Dundee and Glasgow

II.2.4) Description of the procurement

This procurement was undertaken through an Open Procedure on Public Contracts Scotland-Tender. This contract was split into Lots as can be seen within this contract award notice. These Lots consisted of:

Lot 1 - Specialist ergonomic chairs including related services such as bespoke fitting, installation and training;

Lot 2 - Specialist ergonomic desks including related services such as bespoke fitting and installation;

Lot 3 - Specialist ergonomic workstation peripherals including related services such as installation and support;

Lot 4 - Specialist ergonomic workstation accessories including related services such as installation and support;

Lot 5 - Specialist headsets including ear pads and cushions.

Organisations were allowed to submit a tender for as many lots as they wished through the ITT. All Lots have been awarded as part of this procurement, with information on the awarded organisations provided within this contract award notice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland. The initial contract term will be 36 Months with the option to extend for an additional 12 Months in total, proposed as 36 Months + 12 Month optional extension, with a maximum term of 48 Months. The Purchaser may, by giving notice to the Supplier, extend the period of the Contract to a date falling no later than 26th October 2029. Subject to that constraint, the Purchaser may extend the period of the Contract on more than one occasion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist ergonomic workstation peripherals including related services such as installation and support

Lot No

3

II.2.2) Additional CPV code(s)

- 30190000 - Various office equipment and supplies
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 39100000 - Furniture

- 39130000 - Office furniture
- 31680000 - Electrical supplies and accessories
- 31681000 - Electrical accessories
- 30237410 - Computer mouse
- 30237460 - Computer keyboards

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Social Security Scotland offices in Dundee and Glasgow

II.2.4) Description of the procurement

This procurement was undertaken through an Open Procedure on Public Contracts Scotland-Tender. This contract was split into Lots as can be seen within this contract award notice. These Lots consisted of:

Lot 1 - Specialist ergonomic chairs including related services such as bespoke fitting, installation and training;

Lot 2 - Specialist ergonomic desks including related services such as bespoke fitting and installation;

Lot 3 - Specialist ergonomic workstation peripherals including related services such as installation and support;

Lot 4 - Specialist ergonomic workstation accessories including related services such as installation and support;

Lot 5 - Specialist headsets including ear pads and cushions.

Organisations were allowed to submit a tender for as many lots as they wished through the ITT. All Lots have been awarded as part of this procurement, with information on the awarded organisations provided within this contract award notice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland. The initial contract term will be 36 Months with the option to extend for an additional 12 Months in total, proposed as 36 Months + 12 Month optional extension, with a maximum term of 48 Months. The Purchaser may, by giving notice to the Supplier, extend the period of the Contract to a date falling no later than 26th October 2029. Subject to that constraint, the Purchaser may extend the period of the Contract on more than one occasion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist ergonomic workstation accessories including related services such as installation and support

Lot No

4

II.2.2) Additional CPV code(s)

- 30190000 - Various office equipment and supplies
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 39100000 - Furniture

- 39130000 - Office furniture
- 30191000 - Office equipment except furniture
- 30197000 - Small office equipment
- 39113700 - Footrests
- 30237290 - Keyboard wrist rests

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Social Security Scotland offices in Dundee and Glasgow

II.2.4) Description of the procurement

This procurement was undertaken through an Open Procedure on Public Contracts Scotland-Tender. This contract was split into Lots as can be seen within this contract award notice. These Lots consisted of:

Lot 1 - Specialist ergonomic chairs including related services such as bespoke fitting, installation and training;

Lot 2 - Specialist ergonomic desks including related services such as bespoke fitting and installation;

Lot 3 - Specialist ergonomic workstation peripherals including related services such as installation and support;

Lot 4 - Specialist ergonomic workstation accessories including related services such as installation and support;

Lot 5 - Specialist headsets including ear pads and cushions.

Organisations were allowed to submit a tender for as many lots as they wished through the ITT. All Lots have been awarded as part of this procurement, with information on the awarded organisations provided within this contract award notice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland. The initial contract term will be 36 Months with the option to extend for an additional 12 Months in total, proposed as 36 Months + 12 Month optional extension, with a maximum term of 48 Months. The Purchaser may, by giving notice to the Supplier, extend the period of the Contract to a date falling no later than 26th October 2029. Subject to that constraint, the Purchaser may extend the period of the Contract on more than one occasion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist headsets including ear pads and cushions

Lot No

5

II.2.2) Additional CPV code(s)

- 30190000 - Various office equipment and supplies
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 39100000 - Furniture
- 39130000 - Office furniture

- 32551300 - Telephone headsets
- 32342100 - Headphones

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Social Security Scotland offices in Dundee and Glasgow

II.2.4) Description of the procurement

This procurement was undertaken through an Open Procedure on Public Contracts Scotland-Tender. This contract was split into Lots as can be seen within this contract award notice. These Lots consisted of:

Lot 1 - Specialist ergonomic chairs including related services such as bespoke fitting, installation and training;

Lot 2 - Specialist ergonomic desks including related services such as bespoke fitting and installation;

Lot 3 - Specialist ergonomic workstation peripherals including related services such as installation and support;

Lot 4 - Specialist ergonomic workstation accessories including related services such as installation and support;

Lot 5 - Specialist headsets including ear pads and cushions.

Organisations were allowed to submit a tender for as many lots as they wished through the ITT. All Lots have been awarded as part of this procurement, with information on the awarded organisations provided within this contract award notice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland. The initial contract term will be 36 Months with the option to extend for an additional 12 Months in total, proposed as 36 Months + 12 Month optional extension, with a maximum term of 48 Months. The Purchaser may, by giving notice to the Supplier, extend the period of the Contract to a date falling no later than 26th October 2029. Subject to that constraint, the Purchaser may extend the period of the Contract on more than one occasion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-015211](#)

Section V. Award of contract

Lot No

1

Title

Specialist ergonomic chairs including related services such as bespoke fitting, installation and training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Back Care Solutions Ltd

Club Street

Bamber Bridge

PR5 6FN

Telephone

+44 772330333

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

2

Title

Specialist ergonomic desks including related services such as bespoke fitting and installation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Back Care Solutions Ltd

Club Street

Bamber Bridge

PR5 6FN

Telephone

+44 772330333

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

3

Title

Specialist ergonomic workstation peripherals including related services such as installation and support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor, 1 Europa Drive

Sheffield

S9 1XT

Telephone

+44 8455383311

Fax

+44 8443719435

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

4

Title

Specialist ergonomic workstation accessories including related services such as installation and support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Banner Group Limited

1st Floor, 1 Europa Drive

Sheffield

S9 1XT

Telephone

+44 8455383311

Fax

+44 8443719435

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

5

Title

Specialist headsets including ear pads and cushions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Back Care Solutions Ltd

Club Street

Bamber Bridge

PR5 6FN

Telephone

+44 1772330333

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section VI. Complementary information

VI.3) Additional information

The estimated maximum value is GBP 400,000 excluding VAT and is based on 4 years, if the extension period is used. The Contract has an initial term of 3 years with option to extend up to a maximum of 1 further year with a maximum Contract Term of 4 years. Please note that the full estimated maximum value of the contract is not guaranteed. As there are pricing elements that are based on volume, the contract does enable the Purchaser potentially to spend beyond this value during the contract, subject to requirements and orders placed. There may be requirements for non-catalogue purchases within the scope of the contract, depending on the requirements of Social Security Scotland.

(SC Ref:812292)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Court House, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom