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Award

School and Passenger Travel Transport Management System

Gateshead Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062962

Procurement identifier (OCID): ocds-h6vhtk-056414 ([view related notices](#))

Published 7 October 2025, 3:36pm

Scope

Description

Gateshead Council (the Council) is seeking to procure an "out-of-the-box" passenger transport management system that is ready for immediate implementation upon contract award. This system will support the efficient delivery and contract management of home-to-school and social care transport services for residents across the borough.

The system must be capable of managing the current operational scope, along with future increases:

- Number of passengers: 774 passengers
- Number of contracted drivers/chaperones: 350
- Number of destinations: 257

The Council requires a solution that is user-friendly, scalable, and capable of integrating with existing systems where necessary. The system should support route planning, real-time tracking, compliance monitoring, and reporting functionalities.

Contract 1

Supplier

- LIFTANGO LTD

Contract value

- £266,310 excluding VAT
- £319,572 including VAT

Above the relevant threshold

Award decision date

7 October 2025

Date assessment summaries were sent to tenderers

7 October 2025

Standstill period

- End: 16 October 2025
- 8 working days

Earliest date the contract will be signed

17 November 2025

Contract dates (estimated)

- 17 November 2025 to 16 November 2029
- Possible extension to 16 November 2033
- 8 years

Description of possible extension:

2 x 24month extensions

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKC2 - Northumberland and Tyne and Wear
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Information about tenders

- 7 tenders received
- 6 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

LIFTANGO LTD

- Companies House: 12760405

Second Floor, 201 Great Portland Street, Westminster

London

W1W 5AB

United Kingdom

Email: sales_europe@liftango.com

Website: <http://www.liftango.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Gateshead Borough Council

- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: procurement@gateshead.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government