This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/062962-2025">https://www.find-tender.service.gov.uk/Notice/062962-2025</a>

Award

# School and Passenger Travel Transport Management System

Gateshead Borough Council

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-062962

Procurement identifier (OCID): ocds-h6vhtk-056414 (view related notices)

Published 7 October 2025, 3:36pm

## Scope

### **Description**

Gateshead Council (the Council) is seeking to procure an "out-of-the-box" passenger transport management system that is ready for immediate implementation upon contract award. This system will support the efficient delivery and contract management of hometo-school and social care transport services for residents across the borough.

The system must be capable of managing the current operational scope, along with future increases:

• Number of passengers: 774 passengers

Number of contracted drivers/chaperones: 350

Number of destinations: 257

The Council requires a solution that is user-friendly, scalable, and capable of integrating with existing systems where necessary. The system should support route planning, real-time tracking, compliance monitoring, and reporting functionalities.

#### **Contract 1**

## **Supplier**

• LIFTANGO LTD

#### **Contract value**

- £266,310 excluding VAT
- £319,572 including VAT

Above the relevant threshold

#### Award decision date

7 October 2025

#### Date assessment summaries were sent to tenderers

7 October 2025

## Standstill period

• End: 16 October 2025

• 8 working days

#### Earliest date the contract will be signed

17 November 2025

## **Contract dates (estimated)**

- 17 November 2025 to 16 November 2029
- Possible extension to 16 November 2033
- 8 years

Description of possible extension:

2 x 24month extensions

## Main procurement category

Goods

#### **CPV** classifications

• 48000000 - Software package and information systems

#### **Contract locations**

• UKC2 - Northumberland and Tyne and Wear

#### Information about tenders

- 7 tenders received
- 6 tenders assessed in the final stage:
  - 5 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

#### **Procedure**

#### **Procedure type**

Open procedure

## **Supplier**

#### LIFTANGO LTD

• Companies House: 12760405

Second Floor, 201 Great Portland Street, Westminster

London

W1W 5AB

**United Kingdom** 

Email: <a href="mailto:sales\_europe@liftango.com">sales\_europe@liftango.com</a>

Website: <a href="http://www.liftango.com">http://www.liftango.com</a>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

# **Contracting authority**

## **Gateshead Borough Council**

• Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

**United Kingdom** 

Email: procurement@gateshead.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government