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Tender

Healthy Households Support Service

Cheshire East Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062913

Procurement identifier (OCID): ocds-h6vhtk-05a9a4 ([view related notices](#))

Published 7 October 2025, 2:39pm

Scope

Reference

C3534

Description

Hospitals continue to see, in line with the national picture a surge in demand leading to hospital corridors being transformed into temporary bed space with a knock-on effect to supporting appropriate but speedy discharge of patients who were medically fit. In a response to the system wide pressure Cheshire East Council directed its Community Connectors to work collaboratively with the two NHS trusts at Leighton and Macclesfield Hospital and its Adult Social Care Team to reduce the impact on these two areas. This service specification covers all service users of the Cheshire East Council Community Support Connectors Hospital Discharge and Adult Social Care workstreams. All service users will be adults (18+), be Cheshire East residents who are patients at Leighton or Macclesfield Hospital, or for Adult Social Care Referrals, fall in the scope of Cheshire East Councils Adult Social Care team. The core service provision required as part of this commission are as follows:

- Provide dedicated additional capacity to support Cheshire East Council's Community Support Connectors Team and its partners in admission avoidance, discharge and wrap around support to people leaving hospital, for 7 days.

(Wrap around support refers to a holistic, person-centred approach that coordinates multiple services around an individual's needs-covering areas like housing, health, education, and emotional wellbeing-to ensure consistent, tailored support.) • Provide wrap around support to people known to Cheshire East Councils Adult Social Care teams for 7 days in conjunction with Cheshire East Council's Community Support Connectors Team and its partners. • The service will be available across Cheshire East Monday to Friday during business hours. Whilst demand may require resource diverting to a targeted area, it is expected that capacity and availability will be equitable across the entirety of Cheshire East

Total value (estimated)

- £836,725 excluding VAT
- £1,004,070 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 January 2030
- 3 years, 10 months

Description of possible extension:

There are 2 x 12 months optional extensions to be exercised at the discretion of the Council

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD62 - Cheshire East

Participation

Legal and financial capacity conditions of participation

Insurance requirements for this contract on award are as follows: -

Employer's Liability Insurance = £10million. Is required in respect of each and every claim.

Public Liability Insurance = £10million. Is required in respect of each and every claim

Technical ability conditions of participation

Bidders must answer Yes to point 1 below and 3 other points to pass this section.

Essential Project Specific Requirements;

1. Supported people accessing Adult Social Care first points of contact or being discharged from hospital.
2. Transported patients from hospital to their place of residence.
3. Transported people to appointments.
4. Removed large items from the persons residence e.g. sofa, bed, table
5. Repositioned household items in the persons residence e.g. sofa, bed, table

In order to pass, the Supplier must demonstrate:

1. At least one contract performed in the past 3 years that demonstrates relevant experience which includes 4 out of 5 of the characteristics outlined above in Essential Project Specific Requirements; one of which must be experience supporting people accessing Adult Social Care first points of contact or being discharged from hospital.

OR

2. If you cannot provide at least one example of previous contracts that are relevant to our requirement, in no more than 500 words (Arial, font size 12), please provide an explanation for this and how you meet the conditions of participation relating to technical and professional ability (e.g., your organisation is a new start-up or you have provided services in the past but not under a contract).

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

31 October 2025, 12:00pm

Tender submission deadline

7 November 2025, 12:00pm

Submission address and any special instructions

Tenders must be submitted electronically via the Chest at <https://www.the-chest.org.uk/>

Project Reference: DN791905

You must register on the Chest. Registration is free at <https://procontract.due-north.com/register>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 December 2025

Award criteria

| Name | Description | Type | Weighting |
|------------------------|---|---------|-----------|
| Delivery | | Quality | 40.00% |
| Partnership working | | Quality | 20.00% |
| Recruitment & Training | | Quality | 10.00% |
| Value for money | | Quality | 10.00% |
| Social Value | | Quality | 10.00% |
| Price | Price is evaluated as pass/fail and 10% | Cost | 10.00% |

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

No market engagement carried out

Contracting authority

Cheshire East Borough Council

- Public Procurement Organisation Number: PTWR-7124-XZXQ

Delamere House, Delamere Street

Crewe

CW12JZ

United Kingdom

Email: procurementeast@cheshireeast.gov.uk

Website: <http://www.cheshireeast.gov.uk/>

Region: UKD62 - Cheshire East

Organisation type: Public authority - sub-central government