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Tender

Support to Return Home from Hospital

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062904

Procurement identifier (OCID): ocds-h6vhtk-05a99e

Published 7 October 2025, 2:33pm

Scope

Reference

P1007_2025

Description

The Support to Return Home from Hospital service provides support to Birmingham citizens being discharged from hospital or enablement bedded setting, as well as contributing to their timely discharge. Adults who live alone without any other means of support could receive a range of support for up to 6 weeks to enable them to return home and remain there thus also preventing readmissions and strain on other services in the vital period of time post discharge.

This will include delivering the following:

- Support on the day of discharge for individuals with follow-up support within 72 hours
- Deliver a basic food parcel
- Befriending

- Undertake simple shopping (non-financial)
- Making sure the home environment is warm, comfortable and safe
- Supporting to pay bills and make appointments
- Collecting medication prescriptions or setting up a prescription delivery
- Practical assistance with accumulated posts, completion of forms, letter writing and posting
- Helping to find out about and access community activities to keep people connected to their local communities

This Request for Quotations is being issued using the Council's e-tendering system 'In-tend' and organisations must ensure that they are registered users. The procurement process will be managed using this system and therefore all bids must be submitted by Tenderers via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Registration and use of in-tend is free. All correspondence for this procurement process must be via the in-tend correspondence function and you should not contact any individual directly either by email or by telephone. If you are already a registered user, you do not have to re-register. If you are unable to register with in-tend or are experiencing difficulties, please email the etendering@birmingham.gov.uk.

Deadline to submit your quotation documentation is noon on 7th November 2025

Total value (estimated)

- £379,166.67 excluding VAT
- £455,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 31 March 2027

- 1 year, 1 month

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85323000 - Community health services

Submission

Enquiry deadline

27 October 2025, 12:00pm

Tender submission deadline

7 November 2025, 12:00pm

Submission address and any special instructions

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Tenders may be submitted electronically

Yes

Award criteria

Quality is 60%, Social Value is 20% and Price is 20%

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Website: <http://www.in-tendhost.co.uk/birminghamcc>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government