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Contract

Void Cleaning Services

Connexus Homes Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062843

Procurement identifier (OCID): ocds-h6vhtk-05512d ([view related notices](#))

Published 7 October 2025, 12:21pm

Scope

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

The contract will be split into two lots across Shropshire and Herefordshire. On estimate Connexus currently aim for 600 void properties a year.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=984637876>

Lot 1. Void Cleaning Shropshire

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers across Shropshire. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

Connexus aims to reduce turnaround times between tenancies, enhance the presentation and hygiene standards of our homes, and ensure new customers can move into properties that meet our expectations for cleanliness and comfort. This is important to improve customer satisfaction and make best use of our housing stock by minimising delays.

Contract 1. Void Cleaning Shropshire

Lots

Lot 1. Void Cleaning Shropshire

Supplier

- Superclean (UK) Limited

Contract value

- £169,764 including VAT

Above the relevant threshold

Date signed

2 October 2025

Contract dates

- 25 October 2025 to 24 October 2027
- Possible extension to 24 October 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

Contract locations

- UKG22 - Shropshire CC

Key performance indicators

Name

Completion Rates

Quality of Work

Defects

Contract 2. Void Cleaning Herefordshire

Lots

Lot 1. Void Cleaning Shropshire

Supplier

- Superclean (UK) Limited

Contract value

- £205,272 including VAT

Above the relevant threshold

Date signed

2 October 2025

Contract dates

- 25 October 2025 to 24 October 2027
- Possible extension to 24 October 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

Contract locations

- UKG11 - Herefordshire, County of

Key performance indicators

Name

Completion Rate

Quality of Work

Defects

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Superclean (UK) Limited

- Companies House: 03819244

Building 342, Rushock Trading Estate

Droitwich

WR9 0NR

United Kingdom

Contact name: Graham Hill

Telephone: 01299 250999

Email: info@supercleanuk.co.uk

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contract 2

Contracting authority

Connexus Homes Limited

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: ashanti.beckwith@connexus-group.co.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government