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Contract

## **2324-0400 Housing Related Floating Support Service**

Islington Council

F03: Contract award notice

Notice identifier: 2025/S 000-062818

Procurement identifier (OCID): ocds-h6vhtk-04a2cd

Published 7 October 2025, 11:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Islington Council

Islington Town Hall, Upper Street

London

N1 2UD

#### **Email**

[procurement@islington.gov.uk](mailto:procurement@islington.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

#### **Internet address(es)**

Main address

<http://www.islington.gov.uk/>

Buyer's address

[https://www.islington.gov.uk/business/opportunities/selling\\_council/procurement-opps](https://www.islington.gov.uk/business/opportunities/selling_council/procurement-opps)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2324-0400 Housing Related Floating Support Service

Reference number

DN744692

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Islington Council awarded a contract for the provision of a Housing Related Floating Support Service. The service supports vulnerable residents to maintain their tenancies and live independently, with a focus on early intervention, tenancy sustainment, and promoting independence. It includes a hospital discharge pathway and support for individuals under Multi-Agency Public Protection Arrangements (MAPPA), and is delivered using a person-centred, strength-based approach.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,151,664

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKI - London

**II.2.4) Description of the procurement**

Islington Council procured a Housing Related Floating Support Service to support vulnerable residents to maintain their tenancies and live independently in the community. The service is designed to prevent homelessness and reduce the need for more intensive interventions by providing time-limited, person-centred support to individuals at risk of tenancy breakdown.

The service includes a dedicated hospital discharge pathway to support timely and safe discharges from hospital into independent accommodation, as well as support for individuals subject to Multi-Agency Public Protection Arrangements (MAPPA). The provider is expected to work in close partnership with health, housing, and social care professionals to deliver a coordinated and responsive service.

Support is delivered through a strength-based and trauma-informed approach, with a focus on early intervention, tenancy sustainment, and promoting independence. The service is expected to be flexible and responsive to the needs of residents, including those with complex needs such as mental health issues, substance misuse, or involvement with the criminal justice system.

The contract was awarded following a Light Touch Regime open procedure under the Public Contracts Regulations 2015. The contract duration is 9 months with an option to extend for a further 12 months, for a maximum term of 21 months. The service is delivered borough-wide and is available to eligible residents referred through the Council's Single Point of Access.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This contract was procured under the Light Touch Regime of the Public Contracts Regulations 2015. The service supports vulnerable residents in Islington to maintain tenancies and live independently.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-030643](#)

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## **Section V. Award of contract**

### **Contract No**

2324-0400

### **Title**

Housing Related Floating Support Service

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

16 June 2025

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Single Homeless Project

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,151,664

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This contract was procured under the Light Touch Regime of the Public Contracts Regulations 2015. The service supports vulnerable residents in Islington to maintain tenancies and live independently.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice

London

Country

United Kingdom