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Contract

2324-0400 Housing Related Floating Support Service

Islington Council

F03: Contract award notice

Notice identifier: 2025/S 000-062818

Procurement identifier (OCID): ocds-h6vhtk-04a2cd

Published 7 October 2025, 11:43am

Section I: Contracting authority

I.1) Name and addresses

Islington Council

Islington Town Hall, Upper Street

London

N1 2UD

Email

procurement@islington.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

https://www.islington.gov.uk/business/opportunities/selling_council/procurement-opps

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2324-0400 Housing Related Floating Support Service

Reference number

DN744692

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Council awarded a contract for the provision of a Housing Related Floating Support Service. The service supports vulnerable residents to maintain their tenancies and live independently, with a focus on early intervention, tenancy sustainment, and promoting independence. It includes a hospital discharge pathway and support for individuals under Multi-Agency Public Protection Arrangements (MAPPA), and is delivered using a person-centred, strength-based approach.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,151,664

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Islington Council procured a Housing Related Floating Support Service to support vulnerable residents to maintain their tenancies and live independently in the community. The service is designed to prevent homelessness and reduce the need for more intensive interventions by providing time-limited, person-centred support to individuals at risk of tenancy breakdown.

The service includes a dedicated hospital discharge pathway to support timely and safe discharges from hospital into independent accommodation, as well as support for individuals subject to Multi-Agency Public Protection Arrangements (MAPPA). The provider is expected to work in close partnership with health, housing, and social care professionals to deliver a coordinated and responsive service.

Support is delivered through a strength-based and trauma-informed approach, with a focus on early intervention, tenancy sustainment, and promoting independence. The service is expected to be flexible and responsive to the needs of residents, including those with complex needs such as mental health issues, substance misuse, or involvement with the criminal justice system.

The contract was awarded following a Light Touch Regime open procedure under the Public Contracts Regulations 2015. The contract duration is 9 months with an option to extend for a further 12 months, for a maximum term of 21 months. The service is delivered borough-wide and is available to eligible residents referred through the Council's Single Point of Access.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This contract was procured under the Light Touch Regime of the Public Contracts Regulations 2015. The service supports vulnerable residents in Islington to maintain tenancies and live independently.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-030643](#)

Section V. Award of contract

Contract No

2324-0400

Title

Housing Related Floating Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 June 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Single Homeless Project

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,151,664

Section VI. Complementary information

VI.3) Additional information

This contract was procured under the Light Touch Regime of the Public Contracts Regulations 2015. The service supports vulnerable residents in Islington to maintain tenancies and live independently.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

Country

United Kingdom