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Contract

ZODIAC Intelligent Customer Team

Ministry of Defence

F03: Contract award notice

Notice identifier: 2025/S 000-062746

Procurement identifier (OCID): ocds-h6vhtk-05a949

Published 7 October 2025, 10:26am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Bristol

Email

lucy.coulson100@mod.gov.uk

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<http://www.contracts.mod.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ZODIAC Intelligent Customer Team

II.1.2) Main CPV code

- 72224000 - Project management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The Intelligent Customer Team (ICT) is responsible for delivering the necessary outputs and artefacts to enable the execution of a future competition.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,979,393.25

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

II.2.4) Description of the procurement

The focus is on delivery, scope refinement, solution architecture, and requirements development, but also includes, translation of complex technical problems and decisions, into info graphics and presentations to support approvals and wider stakeholder engagement.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Authority has determined that this decision can be awarded on a single source basis in accordance with Regulation 16 of the Defence and Security Public Contract Regulations (DSPCR) 2011 for the following reasons:

Technical Expertise- Mastek UK Ltd possesses the unique technical knowledge of the existing requirement, which is critical for the successful delivery of the Zodiac Managing Agent future competition. The replacement of the existing supplier to continue the existing services would result in disproportional levels of incompatibility with the existing services.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

715661450

Title

ZODIAC Intelligent Customer Team

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MASTEK UK Ltd

Reading

RG2 6UJ

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,979,393.25

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

MOD

Abbey Wood

Bristol

BS34 8JH

Country

United Kingdom