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Contract

PEP/CYP/ Strategic Partner for Children's Homes

Bristol City Council

F03: Contract award notice

Notice identifier: 2025/S 000-062717

Procurement identifier (OCID): ocds-h6vhtk-047dd3

Published 7 October 2025, 9:41am

Section I: Contracting authority

I.1) Name and addresses

Bristol City Council

City Hall, College Green

Bristol

BS1 5TR

Contact

Ms Caroline Bennet-Clark

Email

Caroline.bennet-clark@bristol.gov.uk

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PEP/CYP/ Strategic Partner for Children's Homes

Reference number

DN727537

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Strategic Partner for the development and running of children's homes and step down accommodation.

We want to prevent our most vulnerable children from being sent across the country, breaking their support networks in the city, experiencing additional trauma, and developing heightened dysregulation through a cycle of placement moves that provide few opportunities to engage in trauma-informed therapeutic work, and to develop resilience.

A single provider framework, with key projects to be called off

Contract length will be for 7 years with the option to extend for further 2 + 1 years

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £39,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

II.2.4) Description of the procurement

Strategic Partner for the development and running of children's homes and step down accommodation.

We want to prevent our most vulnerable children from being sent across the country, breaking their support networks in the city, experiencing additional trauma, and developing heightened dysregulation through a cycle of placement moves that provide few opportunities to engage in trauma-informed therapeutic work, and to develop resilience.

A single provider framework, with key projects to be called off

Contract length will be for 7 years with the option to extend for further 2 + 1 years

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 20

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

Contract length will be for 7 years with the option to extend for further 2 + 1 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-021895](#)

Section V. Award of contract

Contract No

DN727537

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CF Contact and Support Services Ltd

Ipswich

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £39,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Bristol Magistrates Court

Bristol

Country

United Kingdom