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Tender

Community Audiology - Coventry and Warwickshire ICB

NHS Coventry and Warwickshire Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-062619

Procurement identifier (OCID): ocds-h6vhtk-055b4b

Published 6 October 2025, 4:14pm

Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Contact

Ola Shodipe

Email

olamide.shodipe1@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Audiology - Coventry and Warwickshire ICB

Reference number

C392961

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (CSU), on behalf of NHS Coventry and Warwickshire Integrated Care Board, is seeking expressions of interest from suitably qualified and experienced providers for the provision of a Community Adult Hearing Service across Coventry and Warwickshire.

As a result of this Competitive Process, the ICB intends to award zero volume, zero value contract(s) to all providers capable that meet an acceptable standard. Successful provider(s) will be awarded with a contract for a period of 3 years with the Commissioner having the option to extend the Contract for up to a further 2 years. The successful provider(s) are expected to be fully operational, providing services from 1st April 2026.

It is anticipated that the service provision resulting from this Competitive Process will have an annual value of £3,496,867 per annum based on activity of 37,445 procedures/annum. The total expected contract value for the 3 years plus 2 year extension is £17,484,337.

II.1.5) Estimated total value

Value excluding VAT: £17,484,337

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85121240 - ENT or audiologist services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

II.2.4) Description of the procurement

NHS Coventry and Warwickshire Integrated Care Board, is seeking expressions of interest from suitably qualified and experienced providers for the provision of a Community Adult Hearing Service across Coventry and Warwickshire. The service is for adults who are patients registered with a Coventry and Warwickshire ICB Place GP aged 55 or over.

The contract duration is expected to be 3 years with up to a 2 year extension option.

It is anticipated that the service provision resulting from this Competitive Process will have an annual value of £3,496,867 per annum based on activity of 37,445 procedures/annum. The total expected contract value for the 3 years plus 2 year extension is £17,484,337.

ICB intends to award a zero volume, zero value contract to all providers capable that meet an acceptable standard.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £17,484,337

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. In addition, neither the placement of this notice nor any subsequent notice shall bind the Commissioner to the award of any contract.

To access the eProcurement portal to access relevant documentation relating to this opportunity, please follow the instructions below:

- 1) Go to <https://health-family.force.com/s/Welcome> and click the link to register (if your organisation has not registered previously)
- 2) Once registered, login to the system and look for Quote/tender "C392961 Community Audiology - Coventry and Warwickshire ICB"

The award decision-makers are NHS Coventry and Warwickshire ICB.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-038303](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 October 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom