

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/062507-2025>

Award

Water meter data management solution

AFFINITY WATER LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062507

Procurement identifier (OCID): ocds-h6vhtk-05a8bc

Published 6 October 2025, 1:41pm

Scope

Description

Affinity Water requires the continued service of a hosted, cloud-based solution to capture data from its existing fleet of non-smart meters.

Over the next ten years, the need for the non-smart meter data capture solution will decline significantly, in line with the increasing rollout of smart meters.

As part of its smart metering programme, Affinity Water will be utilising a different system for capturing data from smart meters. The contract for this new system has already been awarded following a UCR tender process.

Contract 1. Solution for data capture of non-smart meter reads

Supplier

- ITRON METERING SOLUTIONS UK LIMITED

Contract value

- £160,000 excluding VAT
- £192,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2031
- Possible extension to 31 December 2036
- 11 years

Description of possible extension:

If the system is still being used, to a small extent, after five years, the company can extend the agreement until the requirement reduces to nil.

Main procurement category

Services

CPV classifications

- 65500000 - Meter reading service

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

This award is for repeat services relating the the data capture of non-smart water meter reads, where it is critical that the solution is compatible with the current configuration of Affinity Water's metering technology.

Supplier

ITRON METERING SOLUTIONS UK LIMITED

- Companies House: 04274515
- Public Procurement Organisation Number: PBTM-7252-JNND

Brightwell Court

Martlesham

IP5 3RF

United Kingdom

Email: sales.felixstowe@itron.com

Website: <https://emea.itron.com/en/home>

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Solution for data capture of non-smart meter reads

Contracting authority

AFFINITY WATER LIMITED

- Companies House: 02546950
- Public Procurement Organisation Number: PMRZ-1695-VBDV

Tamblin Way

Hatfield

AL10 9EZ

United Kingdom

Email: procurementsupportteam@affinitywater.co.uk

Region: UKH23 - Hertfordshire

Organisation type: Private utility