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Tender

WEBSITE HOSTING, MAINTENANCE & SUPPORT

The Swaythling Housing Society Ltd (Trading as Abri)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062430

Procurement identifier (OCID): ocds-h6vhtk-05a88f ([view related notices](#))

Published 6 October 2025, 11:06am

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Scope

Description

Abri is seeking to appoint a partner to deliver ongoing support, maintenance and hosting services for its existing website, abri.co.uk, and associated brand microsites created within the same environment, using existing technology and architecture. These elements are to be delivered within a service level agreement (SLA) covered by a monthly retainer fee.

Total value (estimated)

- £120,000 excluding VAT
- £144,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 7 January 2026 to 7 January 2031
- Possible extension to 7 January 2034
- 8 years, 1 day

Description of possible extension:

up to 4 one year extensions

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

17 October 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

3 November 2025, 12:00pm

Submission address and any special instructions

Tenders are to be submitted on electronically via Abri's tendering platform In-Tend :
<https://in-tendhost.co.uk/abri/aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 2 October 2034

Award criteria

Name	Description	Type
Simple description	The award Criteria for this CFP Price is split across commercial and quality aspects. The quality aspect is split across mandatory and scoreable elements with 6 mandatory and 6 scoreable elements.	

Weighting description

The award Criteria for this CFP is split across commercial and quality aspects. The quality aspect is split across mandatory and scoreable elements with 6 mandatory and 6 scoreable elements.

Other information

Payment terms

30 days from receipt of Invoice

Description of risks to contract performance

Known Unknowns causing possible Modification

(a) There may be a future need to arrange additional services or solution integrations to accommodate the shifting nature of the technology sector, allowing for end of life solution changes, legislation or security changes or other similar additional requirements. In order to accommodate this possible Modification Abri have allocated 100% the total contract value as a Modification limit for this area.

(b) There may be need for additional support in migration to new technology architecture. In the event there is a required change to the technology architecture Abri must be able to arrange support in migration of this technology to ensure no loss in service. In order to accommodate this possible Modification Abri have allocated 50% the total contract value as a Modification limit for this area.

(c) There may be future need for additional phases to redesign of current website following future rebrand of group identity. Abri cannot predict the future need of changes and to ensure Abri can accommodate any changes through the life of the contract this modification has been allocated 50% of the total contract value

Unknown Unknowns causing possible Modification

(a) The addition of up to two twelve month periods to ensure service continuity in the event of high business change or challenge. This includes: future unplanned merger, future unplanned rebranding, non-preventable organisational restructure, Legislative amendments affecting a suitable procedure, natural disaster effecting Abri, War time impacts effecting Abri

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Abri are undertaking a Competitive Flexible Procedure with optional reserved stages detailed within the tender pack

Contracting authority

The Swaythling Housing Society Ltd (Trading as Abri)

- Mutuels Public Register: 10237R

Collins House, Bishopstoke Road

Eastleigh

SO50 6AD

United Kingdom

Contact name: Ben Page

Telephone: 03001231567

Email: procurement.team@abri.co.uk

Website: <https://www.abri.co.uk/>

Region: UKJ35 - South Hampshire

Organisation type: Public authority - sub-central government