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Contract

## **IT Service Management Tool**

The Police and Crime Commissioner for Northumbria

F03: Contract award notice

Notice identifier: 2025/S 000-062367

Procurement identifier (OCID): ocds-h6vhtk-05a869

Published 6 October 2025, 9:08am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Northumbria

2nd Floor, Victory House, Balliol Business Park, Longbenton

Newcastle

NE128EW

#### **Contact**

Hayley Bradford

#### **Email**

[hayley.bradford@northumbria.police.uk](mailto:hayley.bradford@northumbria.police.uk)

#### **Telephone**

+44 7856280726

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.northumbria.police.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

IT Service Management Tool

Reference number

NP0441

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

IT Service Management Tool to support digital services across the organisation

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £500,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

IT Service Management Tool to support digital services across the organisation, including licences, support and maintenance.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Award of this contract was completed under a compliant route via framework RM6098 - Provision of technology Products & Associated Services

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

NP0441

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

XMA Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

02051703

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £461,481

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Police and Crime Commissioner for Northumbria

Newcastle upon Tyne

Country

United Kingdom