This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/062367-2025">https://www.find-tender.service.gov.uk/Notice/062367-2025</a>

Contract

# **IT Service Management Tool**

The Police and Crime Commissioner for Northumbria

F03: Contract award notice

Notice identifier: 2025/S 000-062367

Procurement identifier (OCID): ocds-h6vhtk-05a869

Published 6 October 2025, 9:08am

## **Section I: Contracting authority**

## I.1) Name and addresses

The Police and Crime Commissioner for Northumbria

2nd Floor, Victory House, Balliol Business Park, Longbenton

Newcastle

NE128EW

#### Contact

Hayley Bradford

#### **Email**

hayley.bradford@northumbria.police.uk

#### **Telephone**

+44 7856280726

#### Country

**United Kingdom** 

## Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.northumbria.police.uk/

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Public order and safety

# **Section II: Object**

## II.1) Scope of the procurement

II.1.1) Title

IT Service Management Tool

Reference number

NP0441

#### II.1.2) Main CPV code

• 48000000 - Software package and information systems

## II.1.3) Type of contract

Supplies

### II.1.4) Short description

IT Service Management Tool to support digital services across the organisation

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

IT Service Management Tool to support digital services across the organisation, including licences, support and maintenance.

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

#### Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### Explanation:

Award of this contract was completed under a compliant route via framework RM6098 - Provision of technology Products & Associated Services

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### Section V. Award of contract

#### Contract No

NP0441

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

28 August 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

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Nottingham

Country

**United Kingdom** 

**NUTS** code

• UKF - East Midlands (England)

Companies House

02051703

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £461,481

# **Section VI. Complementary information**

## VI.4) Procedures for review

VI.4.1) Review body

Police and Crime Commissioner for Northumbria

Newcastle upon Tyne

Country

**United Kingdom**