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Contract

IT Service Management Tool

The Police and Crime Commissioner for Northumbria

F03: Contract award notice

Notice identifier: 2025/S 000-062367

Procurement identifier (OCID): ocds-h6vhtk-05a869

Published 6 October 2025, 9:08am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Northumbria

2nd Floor, Victory House, Balliol Business Park, Longbenton

Newcastle

NE128EW

Contact

Hayley Bradford

Email

hayley.bradford@northumbria.police.uk

Telephone

+44 7856280726

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.northumbria.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Service Management Tool

Reference number

NP0441

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

IT Service Management Tool to support digital services across the organisation

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

IT Service Management Tool to support digital services across the organisation, including licences, support and maintenance.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Award of this contract was completed under a compliant route via framework RM6098 - Provision of technology Products & Associated Services

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

NP0441

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XMA Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

02051703

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £461,481

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Police and Crime Commissioner for Northumbria

Newcastle upon Tyne

Country

United Kingdom