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Contract

Brent Continence Service

Central London Community Healthcare NHS Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062233

Procurement identifier (OCID): ocds-h6vhtk-056412 ([view related notices](#))

Published 3 October 2025, 3:15pm

Scope

Reference

C377628

Description

Continuation of service for the supply of continence pads and pants to the borough of Brent with Ontex to patients homes and care homes, whilst waiting for NHSSC HDS to undergo the mobilisation of their new logistics supplier following their tender last year which received a challenge and caused delays to onboarding new customers.

Contract 1. Brent Continence Service

Supplier

- [Ontex Healthcare UK Ltd](#)

Contract value

- £919,566.60 excluding VAT
- £1,103,479.92 including VAT

Above the relevant threshold

Date signed

4 August 2025

Contract dates

- 5 August 2025 to 31 July 2026
- 11 months, 27 days

Main procurement category

Goods

CPV classifications

- 33140000 - Medical consumables

Contract locations

- UKI72 - Brent

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

Continuation of service for the supply of continence pads and pants to the borough of Brent whilst waiting for NHSSC HDS to undergo the mobilisation of their new logistics supplier following their tender last year which received a challenge and caused delays to onboarding new customers. As a result, we have secured a 5.5% discount on products for 12 months for the Brent service which is higher than utilising the 3% discount available via the SBS framework. Risks of this not being processed are increased costs to the Trust for

the supply of Continence Pads and Pants.

Supplier

Ontex Healthcare UK Ltd

- Companies House: 02274216

Weldon House Corby Gate Business Park Priors Haw Road

Corby

NN17 5JG

United Kingdom

Email: shopuk@ontexglobal.com

Website: <https://ontex.com/>

Region: UKF25 - North Northamptonshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: Yes

Contract 1. Brent Continence Service

Contracting authority

Central London Community Healthcare NHS Trust

- Public Procurement Organisation Number: PJXH-4297-MQQW

Ground Floor, 15 Marylebone Road

London

NW1 5JD

United Kingdom

Contact name: Nichola Lane

Email: nichola.lane2@nhs.net

Website: <https://www.clch.nhs.uk>

Region: UKI32 - Westminster

Organisation type: Public authority - central government