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Contract

## **Help When You Need It: Learning Disability and Neurodivergence**

Bristol City Council

F03: Contract award notice

Notice identifier: 2025/S 000-062179

Procurement identifier (OCID): ocds-h6vhtk-03ce51

Published 3 October 2025, 2:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

#### **Contact**

User Charlotte Smart

#### **Email**

[procurement.support@bristol.gov.uk](mailto:procurement.support@bristol.gov.uk)

#### **Telephone**

+44 0

#### **Country**

United Kingdom

**Region code**

UKK - South West (England)

**Internet address(es)**

Main address

<https://www.bristol.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Help When You Need It: Learning Disability and Neurodivergence

Reference number

DN777505

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A preventative community support service that offers short-term, outcome-focused, and strengths-based support in the community for People with Learning Disabilities and/or

People with Neurodivergence (primarily within their own home but also in the community or the Supplier's premises). As a preventative service, HWYNI aims to prevent, reduce, and delay the need for long-term care and support.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,387,396.35

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

A preventative community support service that offers short-term, outcome-focused, and strengths-based support in the community for People with Learning Disabilities and/or People with Neurodivergence (primarily within their own home but also in the community or the Supplier's premises). As a preventative service, HWYNI aims to prevent, reduce, and delay the need for long-term care and support.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029302](#)

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## **Section V. Award of contract**

### **Contract No**

DN777505

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 September 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

KeyRing Living Support Networks

London

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,387,396.35

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom