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Contract

FSCS498 Public Relations, Public Affair and Stakeholder Relations

Financial Services Compensation Scheme

F03: Contract award notice

Notice identifier: 2025/S 000-062170

Procurement identifier (OCID): ocds-h6vhtk-04576d

Published 3 October 2025, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

Email

procurement@fscs.org.uk

Telephone

+44 2073758175

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.delta-esourcing.com/delta>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FSCS498 Public Relations, Public Affair and Stakeholder Relations

II.1.2) Main CPV code

- 79416000 - Public relations services

II.1.3) Type of contract

Services

II.1.4) Short description

FSCS seeks to procure the services of a Public Relations, Public Affairs and Stakeholder Relation Agency to provide public relations, social media, public affairs and stakeholder management support.

The successful supplier will deliver a fully integrated comprehensive communications strategy and programme to build and maintain the reputation of FSCS among its audience including;

- providing strategic advice and support on development of consumer themes, plans and

tactics, on corporate issues and in relation to stakeholder engagement.

- provide strategic advice, support and delivery on Public Relations, Public Affairs and stakeholder activities

The Contract will be for an initial 3 years with the option to extend on 2 occasions for periods of up to 12 months on each occasion (maximum length of contract to be 5 years)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,645,833.5

II.2) Description

II.2.2) Additional CPV code(s)

- 79416100 - Public relations management services
- 79416200 - Public relations consultancy services
- 79416000 - Public relations services
- 79112100 - Stakeholders representation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

FSCS requires the services of a Public Relations, Public Affairs and Stakeholder Relation Agency to provide public relations, social media, public affairs and stakeholder management support.

The supplier will deliver a fully integrated comprehensive communications strategy and programme to build and maintain the reputation of FSCS among its audience including;

- providing strategic advice and support on development of consumer themes, plans and tactics, on corporate issues and in relation to stakeholder engagement.
- provide strategic advice, support and delivery on Public Relations, Public Affairs and stakeholder activities

The Contract will be for an initial 3 years with the option to extend on 2 occasions for periods of up to 12 months on each occasion (maximum length of contract to be 5 years)

II.2.5) Award criteria

Quality criterion - Name: Partnership and Account Management / Weighting: 10.5

Quality criterion - Name: Strategic Counsel and Reputational Management / Weighting: 14

Quality criterion - Name: External Monitoring / Weighting: 10.5

Quality criterion - Name: Raising Awareness of FSCS / Weighting: 14

Quality criterion - Name: Service Quality and Measurement / Weighting: 10.5

Quality criterion - Name: Presentation – Crisis Communications / Weighting: 10.5

Cost criterion - Name: Fixed Management Fee for Account Management / Weighting: 24

Cost criterion - Name: Blended Rate Card for Project Staff / Weighting: 6

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/E4C235G896>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-014434](#)

Section V. Award of contract

Contract No

FSCS498

Title

FSCS498 Public Relation, Public Affairs & Stakeholder Management Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hanover Communications International Ltd

Riverside House, 2A Southwark Bridge Road,

London

SE1 9HA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03559699

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,645,833.35

Total value of the contract/lot: £1,645,833.35

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=941775773> GO

Reference: GO-2025103-PRO-32620321

VI.4) Procedures for review

VI.4.1) Review body

Financial Services Compensation Scheme

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