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Contract

Fleet Management Software System

Gateshead Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-062126

Procurement identifier (OCID): ocds-h6vhtk-05a7d8

Published 3 October 2025, 12:40pm

Section I: Contracting authority

I.1) Name and addresses

Gateshead Borough Council

Civic Centre, Regent Terrace

Gateshead

NE81HH

Contact

Andrew Thompson

Email

andrewmthompson@gateshead.gov.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gateshead.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fleet Management Software System

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Cloud based Fleet Management System to look after the daily running and administration aspects of the Council's vehicle and plant assets. The system will cover:

- Fleet and Asset Administration
- Document Management
- Drivers, Training, Licence, Risk
- Accident Management
- Hire Management
- Maintenance Scheduling
- Maintenance Jobs and Cost Control
- Standard Jobs
- Stores Management
- Defect Management
- Multiple Asset Support (Parent-Child)
- Fuel Management (including EV)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £342,375

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Gateshead Council, Street Scene and Fleet, Park Road, Gateshead, NE8 3HN

II.2.4) Description of the procurement

Direct Award using Crown Commercial Services RM6259 Vertical Application Solutions Framework Lot 1 Business Applications

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x 24 month options to extend

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The current provider informed the Council of the system hitting 'end of life' but there was not an adequate amount of time for a full tender process to be completed. As a 12 month extension to the current contract was not offered by the current provider, only a 24 month minimum term, the decision was made to continue with the current provider and upgrade to their replacement system. Previous demonstrations had been carried out by the Council and further ones provided to ensure that it was suitable and provided all functionality required.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Title

Fleet Management Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

8th Floor, Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £342,375

Total value of the contract/lot: £342,375

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Gateshead Council

Gateshead

Country

United Kingdom