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Award

British Forces Social Work Services to Service Communities - Tender Notice

Ministry of Defence

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-062044

Procurement identifier (OCID): ocds-h6vhtk-0582ab ([view related notices](#))

Published 3 October 2025, 11:08am

Scope

Reference

714770455

Description

There is a requirement in MOD policy to promote and maintain the welfare of Service Personnel (SP) and of the Service Community. The provision of Social Work Service (SWS) is a significant contributor to this requirement. As far as possible, a SWS primarily seeks to replicate the elements of statutory social work provided by local authorities in the UK but to a range of overseas MOD settings.

Contract 1. British Forces Social Work Services to Service Communities

Supplier

- Polaris Children's Services Limited

Contract value

- £3,467,500 excluding VAT
- £4,161,000 including VAT

Above the relevant threshold

Award decision date

3 October 2025

Date assessment summaries were sent to tenderers

3 October 2025

Standstill period

- End: 14 October 2025
- 8 working days

Earliest date the contract will be signed

17 October 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2027
- Possible extension to 31 October 2029
- 4 years

Description of possible extension:

2x 1 Year Options

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

2x 1 Year Options

CPV classifications

- 85310000 - Social work services

Contract locations

- DE - Germany
- NP - Nepal
- BN - Brunei

- KE - Kenya
- US - United States
- CA - Canada
- BZ - Belize

Information about tenders

- 12 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Polaris Children's Services Limited

- Companies House: 06537039

Malvern View Saxon Business Park, Hanbury Road

Stoke Prior, Bromsgrove

B60 4AD

United Kingdom

Email: contactus@polarischildrensservices.co.uk

Website: <https://www.polarischildrensservices.co.uk/>

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. British Forces Social Work Services to Service Communities

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

Army HQ, Monxton Road

Andover

SP11 8HT

United Kingdom

Email: jonathan.morgan181@mod.gov.uk

Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - central government