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Contract

National Fleet Management System

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2025/S 000-061965

Procurement identifier (OCID): ocds-h6vhtk-04f772

Published 3 October 2025, 8:41am

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

ruaridh.armitage@nhs.scot

Telephone

+44 1312756000

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Fleet Management System

Reference number

NP503524

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a Fleet Management System is being undertaken by the Common Services Agency, more commonly known as NHS National Services Scotland (NSS) on its own behalf and on behalf of all entitles constituted pursuant to the National Health Service (Scotland) Act 1978 (Health Boards).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £295,104

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 50111100 - Vehicle-fleet management services
- 42961300 - Vehicle location system
- 72260000 - Software-related services

- 72416000 - Application service providers

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The procurement of a Fleet Management System is being undertaken by the Common Services Agency, more commonly known as NHS National Services Scotland (NSS) on its own behalf and on behalf of all entitles constituted pursuant to the National Health Service (Scotland) Act 1978 (Health Boards).

The services may cover 5000 vehicles and pieces of associated equipment. Potentially between 150 and 200 Type A Users, and between 60 & 120 concurrent Type A Users.

NSS are looking for a 2 year agreement, with an option to extend for 3 years on a year by year basis.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 50

Quality criterion - Name: Non-Functional Requirements / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-010711](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 September 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct (UK) Ltd

1st Floor St Paul's Place,, 121 Norfolk Street,

Sheffield

S1 2JX

Telephone

+44 1617728603

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £295,104

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

The software aspect will be subcontracted from Insight Direct (UK) Ltd to Jaama Ltd.

Section VI. Complementary information

VI.3) Additional information

(SC Ref:811901)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.