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Contract

MOPAC London Victim and Witness Service: Pan-London Domestic Abuse Service (952)

Mayor's Office for Policing and Crime

F03: Contract award notice

Notice identifier: 2025/S 000-061944

Procurement identifier (OCID): ocds-h6vhtk-04c56e

Published 2 October 2025, 7:06pm

Section I: Contracting authority

I.1) Name and addresses

Mayor's Office for Policing and Crime

169 Union Street

London

SE1 0LL

Email

MOPACProcurement@mopac.london.gov.uk

Telephone

+44 7777777777

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MOPAC London Victim and Witness Service: Pan-London Domestic Abuse Service (952)

Reference number

MOPAC 952

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a commissioned service to support Domestic Abuse victims impacted by crime in London.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £29,250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The procedure was conducted under the Light Touch Regime and broadly followed the process for a Competitive Procedure With Negotiation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is for 36 months at a value of £12,500,000 with the first 6 months reserved for mobilisation.

Two further 12 month extension periods are available at a value of £5,000,000 each, exercised at the discretion of the MOPAC.

There is also the capacity to increase the contract value by £6,750,000 should additional funding become available, at the discretion of the MOPAC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039513](#)

Section V. Award of contract

Contract No

MOPAC 952

Title

London Victim and Witness Service: Pan-London Domestic Abuse Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 August 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Victim Support

Building 3, Eastern Business Park, Wern Fawr Lane, Old St Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

National registration number

298028

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,500,000

Total value of the contract/lot: £12,500,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=968614107> GO

Reference: GO-2025102-PRO-32606235

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2R 1DH

Country

United Kingdom