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Award

P1017 Eye Care Electronic Referral Solution

Digital Health & Care Wales

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061881

Procurement identifier (OCID): ocds-h6vhtk-056330 ([view related notices](#))

Published 2 October 2025, 4:13pm

Scope

Reference

P1017

Description

Contract Award for the Provision of an EyeCare Electronic Referral Solution for NHS Wales. An Electronic Referral System (ERS) will enable NHS Wales to make the best use of clinical skills and services and enable patients to receive specialist care more quickly and closer to home.

The scope of the contract is for a cloud hosted digital referral solution to enable eye care referrals between Optometrists within primary care settings and for Optometry referrals to Hospital Eyecare Services (HES).

Contract 1. P1017 Eye Care Electronic Referral Solution

Supplier

- Referral Management Services Limited

Contract value

- £189,075 excluding VAT
- £226,889 including VAT

Above the relevant threshold

Award decision date

19 September 2025

Date assessment summaries were sent to tenderers

19 September 2025

Standstill period

- End: 13 October 2025
- 8 working days

Earliest date the contract will be signed

17 October 2025

Contract dates (estimated)

- 20 October 2025 to 12 April 2026
- 5 months, 24 days

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Information about tenders

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts

- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Referral Management Services Limited

- Public Procurement Organisation Number: PRWY-2562-JYRT

61a Kind Street

Cheshire

WA16 6DX

United Kingdom

Email: anne.lamb4@nhs.net

Region: UKD62 - Cheshire East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. P1017 Eye Care Electronic Referral Solution

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Laura Panes

Email: laura.panes@wales.nhs.uk

Website: <https://dhcw.nhs.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales