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Award

Security Service for Cheltenham Ice Rink 2025/2026, 2026/27, 2027/2028

Cheltenham Borough Council

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-061760

Procurement identifier (OCID): ocds-h6vhtk-056b2b (view related notices)

Published 2 October 2025, 2:24pm

Scope

Description

The Council is seeking an experienced security contractor to provide out of hours security services at Cheltenham's outdoor Ice Rink for the next three winter seasons.

The Cheltenham Ice Rink will be located in Imperial Gardens, GL50 1BQ. The rink will be housed in a solid sided marquee with additional facilities and equipment located in nearby external compounds. The successful bidder will ensure the protection of the ice rink, its facilities such as mobile toilets, and any equipment or materials onsite during non-operational hours. The selected provider will demonstrate a robust understanding of the unique challenges associated with securing an outdoor venue, particularly in maintaining vigilance and addressing potential incidents promptly and effectively.

For the 2025/26 season, the site build will commence on Monday 10 November 2025 and the anticipated date for completion of break is Friday 9 January 2026. The rink will be open to the general public from Friday 21 November 2025 to Sunday 4 January 2026, every day except Christmas day. Opening hours are slightly longer on Fridays and Saturdays, with an additional skating session scheduled at the end of the day. An anticipated 40,000 tickets will be sold for the event.

Contract 1

Supplier

• Delta Force Group Ltd

Contract value

- £29,769.75 excluding VAT
- £35,723.70 including VAT

Below the relevant threshold

Award decision date

16 September 2025

Earliest date the contract will be signed

3 October 2025

Contract dates (estimated)

- 6 October 2025 to 10 January 2026
- Possible extension to 10 January 2028

• 2 years, 3 months, 5 days

Description of possible extension:

1 year contract with the option to extend for a further 2 years

Main procurement category

Services

CPV classifications

- 79710000 Security services
- 75241000 Public security services

Information about tenders

- 19 tenders received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

Delta Force Group Ltd

31 Broadway

Rainham

RM13 9YW

United Kingdom

Email: junaid@deltaforcegroup.co.uk

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Cheltenham Borough Council

• Public Procurement Organisation Number: PYYL-2725-ZJVP

Municipal Offices, Promenade

Cheltenham

GL50 9SA

United Kingdom

Email: procurement@publicagroup.uk

Region: UKK13 - Gloucestershire

Organisation type: Public authority - sub-central government