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Contract

Pensions software

Police And Crime Commissioner For Durham

F03: Contract award notice

Notice identifier: 2025/S 000-061716

Procurement identifier (OCID): ocds-h6vhtk-05a6ce

Published 2 October 2025, 1:36pm

Section I: Contracting authority

I.1) Name and addresses

Police And Crime Commissioner For Durham

Police Headquarters, Aykley Heads

Durham

DH15TT

Email

procurement@durham.police.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

The Police and Crime Commissioner for Durham acting as the Policing Body for and on behalf of the Chief Constable of Durham Constabulary

(PPON) PMZV-7732-XXTT

Internet address(es)

Main address

<https://www.durham.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pensions software

Reference number

ICT 168

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Pensions software for administering Police Pensions

Date Awarded 31/03/2025

Contract start date 16/03/2025

Contract end date 15/03/2030

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £463,015

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

Pensions software for administering Police Pensions

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Due to the ongoing complexity of the implementation of the McCloud Remedy Legislation, it is the considered view of the Contracting Authority that there is no alternative option other than to continue to contract with the incumbent supplier at this time.

It should be noted that the incumbent software supplier is not party to any accessible national framework. As a result, the Contracting Authority can only proceed on the basis of a Single Tender Action (STA) on the grounds of skill/experience, cost of change and legislative obligation.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

ICT 168

Title

Pensions Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aquila Heywood

Altrincham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

4161207

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £463,015

Section VI. Complementary information

VI.3) Additional information

Pensions software for administering Police Pensions

VI.4) Procedures for review

VI.4.1) Review body

Police And Crime Commissioner For Durham

Durham

Country

United Kingdom