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Tender

Provision of Wheelchairs, Wheelchair Services and Technical Assistance to DMRC

Ministry of Defence

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061675

Procurement identifier (OCID): ocds-h6vhtk-058b6a ([view related notices](#))

Published 2 October 2025, 12:37pm

Scope

Reference

712431450

Description

The Defence Medical Rehabilitation Centre (DMRC) Stanford Hall (SH) manages a cohort of patients with complex musculoskeletal, neurological and chronic conditions. A key enabler for DMRC is a wheelchair service which includes the provision of wheelchairs, wheelchair assessment, pressure cushions, technical support, accessories, maintenance, and subject matter expert advice. Wheelchairs and accessories may be for the long term (over 12 months) or for the short term (less than 12 months) to support the patient as they recover.

The Authority has a nationwide requirement for the provision of wheelchair and seating services to include:

a. Provide assessments - Carry out patient assessments as required for wheelchairs and pressure cushions/accessories offering a remote service via the telephone or a video

teleconferencing (VTC) system and also visiting inpatients at the Queen Elizabeth Hospital (University Hospital Birmingham NHS Trust Foundation) or other locations.

- b. Technical support - Provide urgent technical support when the wheelchair is unsafe or unusable.
- c. Ordering - Long-term use wheelchairs, cushions and associated parts.
- d. Annual Servicing - Annual Servicing of wheelchair for the duration of time the patient is within the military.
- e. Urgent Repairs - Urgent Repairs within 3 working days of being reported.
- f. Review – Provide a rolling review programme the needs of the patient.
- g. Access - Provide access to the model of wheelchairs seating, accessories and parts required by the Authority on a case by case basis
- h. Deliver and Fit the Wheelchair - To include the delivery and set up of the wheelchair (including pressure cushion/accessories) at the patient's to include user guides.
- i. Short term Loan Stock – Maintain, clinically clean and repair approximately 40 chairs and pressure cushions, these already exist and is based at DMRC SH.
- j. Transfer of Wheelchair Users to NHS - Transfer of care which will include, but not be limited to, referral to and liaison with the Wheelchair Services at their local NHS Centre to provide the specific information and advice required for each patient to ensure a smooth transition of care.
- k. To cover mainland UK locations.

Cyber Security: The MoD has a duty to protect itself from Cyber threats and now we extend this to Suppliers we engage with. As an extension of the Government's Cyber Essentials Scheme the MoD, working together with Industry and other Government Departments, have developed a more robust Cyber Security Model, under the umbrella of the Defence Cyber Protection Partnership (DCPP). All prime contractors must have the cyber security controls specified in DEF Stan 05-138 (Cyber Security for Defence Suppliers), as appropriate to the cyber risk level specified in the contract.

The Authority has determined the level of risk at HIGH (Reference: RAR- 41224A01) as defined in DEF Stan 05-138. In order to do business with the MOD you must have the cyber security controls required as shown above.

Total value (estimated)

- £1,720,000 excluding VAT
- £2,150,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The Authority reserves the right, at its sole discretion, to extend the Contract for 2 periods of up to 24 months each. The extension periods are:

Extension Period 1: 01/04/2029 to 31/03/2031 - Estimated value including VAT: £665K

Extension Period 2: 01/04/2031 to 31/03/2033- Estimated value including VAT: £700K

To note, these extension periods are included as part of the Total Value (estimated) of £2.15m (inc VAT) above.

Options

The right to additional purchases while the contract is valid.

The Authority retains the right to order Wheelchairs and wheelchair accessories that are not within scope of the pricing schedule, with any order being based on clinical need of patients.

Main procurement category

Services

CPV classifications

- 50421100 - Repair and maintenance services of wheelchairs
- 33193120 - Wheelchairs
- 33193220 - Parts and accessories for wheelchairs
- 33193000 - Invalid carriages, wheelchairs and associated devices

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

13 November 2025, 10:00am

Submission address and any special instructions

The DSP Opportunity Listing including the Invitation to Tender can be found here:

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=60342>

Tenders are to be submitted through DSP: www.contracts.mod.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 January 2026

Award criteria

Name	Description	Type	Weighting
Cost	Per Tender documents	Cost	55%
Non - Cost: Technical	Per Tender documents	Quality	45%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

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Lichfield

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United Kingdom

Email: kelvin.edwards109@mod.gov.uk

Website: <http://www.contracts.mod.uk>

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - central government

