This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/061645-2025">https://www.find-tender.service.gov.uk/Notice/061645-2025</a>

Award

# **Care Navigator Service**

The Mayor and Commonalty and Citizens of the City of London

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-061645

Procurement identifier (OCID): ocds-h6vhtk-04e8ad (view related notices)

Published 2 October 2025, 12:04pm

## Scope

#### Reference

itt 107

### **Description**

Care Navigators work closely with City of London Adult Social Care (ASC), the Duty Hospital, and other partners in Health & Social Care to support individuals in the hospital and ensure they are discharged safely. The aim is to reduce/narrow hospital readmittance as part of the prevention agenda of the Care Act 2014 and to provide information & advice referrals to relevant agencies and partners who would support the individual after discharge. The contract is likely to provide one full-time post.

# **Contract 1. Care Navigator Service**

## **Supplier**

• Imago Community

#### **Contract value**

- £232,976.60 excluding VAT
- £279,571.92 including VAT

Below the relevant threshold

#### Award decision date

27 August 2025

## Earliest date the contract will be signed

2 October 2025

### **Contract dates (estimated)**

- 1 November 2025 to 31 October 2027
- Possible extension to 31 October 2029
- 4 years

Description of possible extension:

Optional 2 years extension

### Main procurement category

Services

#### **CPV** classifications

• 85000000 - Health and social work services

#### Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
  - 3 submitted by small and medium-sized enterprises (SME)
  - 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

### **Procedure**

#### **Procedure type**

Below threshold - open competition

## Special regime

Light touch

# **Supplier**

### **Imago Community**

John Spare House, 17-19 Monson Road

**Tunbridge Wells** 

TN1 1LS

**United Kingdom** 

Email: <u>liz.james@imago.community</u>

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Care Navigator Service

# **Contracting authority**

## The Mayor and Commonalty and Citizens of the City of London

Public Procurement Organisation Number: PYQD-1693-MYXR

PO Box 270

City of London

EC2P 2EJ

United Kingdom

Contact name: Mohammad Mostafa

Telephone: 020 7332 3819

Email: <u>CityProc.Operations@cityoflondon.gov.uk</u>

Website: <a href="https://www.cityoflondon.gov.uk">https://www.cityoflondon.gov.uk</a>

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government