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Tender

Provision of Remote GP Services to the BBC

BBC (British Broadcasting Corporation)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061575

Procurement identifier (OCID): ocds-h6vhtk-05a669 ([view related notices](#))

Published 2 October 2025, 10:29am

Scope

Description

The BBC is seeking to award a contract to an organisation to provide a Remote GP service for UK based employees, continuing and fixed term contracted staff to be able to arrange and have a personal medical consultation, remotely, with a registered UK GP, either online or by phone. The service should allow appointments to be booked in advance by phone or through an online platform (app/web enabled) and to be able to have those appointments by phone and/or online (app/web enabled) at the individuals preference.

Total value (estimated)

- £650,000 excluding VAT
- £780,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

2 additional optional annual extension

Main procurement category

Services

CPV classifications

- 85121100 - General-practitioner services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Refer to ITT

Technical ability conditions of participation

Refer to ITT

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

27 October 2025, 2:00pm

Submission type

Tenders

Tender submission deadline

3 November 2025, 2:00pm

Submission address and any special instructions

<https://bbc.bravosolution.co.uk/web/login.html>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 November 2025

Award criteria

Name	Type	Weighting
Cost	Cost	60%
Quality	Quality	40%

Other information

Payment terms

30 days from receipt of valid invoice

Description of risks to contract performance

Service Level Agreement contained within the Contract. Please see ITT for more details.

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

Invitation to Submit initial tender followed by Best and Final Offer process

Justification for not publishing a preliminary market engagement notice

Official Market Engagement has not been undertaken for this procurement as the service provision required is believed to be well-established in the market place.

Contracting authority

BBC (British Broadcasting Corporation)

- Public Procurement Organisation Number: PJRB-3233-GTQL

Broadcasting House, Portland Place

London

W1A 1AA

United Kingdom

Email: no_reply@bbc.co.uk

Website: <http://www.bbc.co.uk/supplying/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government