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Contract

Crisis Cafe

CESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-061574

Procurement identifier (OCID): ocds-h6vhtk-059e62

Published 2 October 2025, 10:25am

Section I: Contracting authority

I.1) Name and addresses

CESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

Countess of Chester, Health Park, Liverpool Road

Chester

CH21BQ

Email

cwp.contracts@nhs.net

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.cwp.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crisis Cafe

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The East Crisis Cafes are established within the East locality. They are a familiar resource for communities to access and are meeting the requirements of the contract in terms of agreed performance within the financial envelope.

It has been agreed to extend the current contract until 31st March 2026 in order for a competitive procurement process to take place.

Due to lack of resource in teams this was not achieved previously but the planning process has commenced in readiness for 1st April 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £143,357

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Trust recommendation is that the contract with the provider is extended as all outcomes and contractual obligations are currently being met and achieved. The provider has established and is maintaining positive relationships with stakeholders and other providers of mental health care. This includes the Trust First Response teams such as Home Treatment Team, and Crisis Line who regularly refer patients to the service.

The service is open 7 days a week from 1pm to 10pm and provides a safe, welcoming and comfortable space away from a clinical environment for people in crisis, and those seeking to prevent the onset of a crisis. The team provide emotional support, practical advice, devise safety plans and offer signposting to patients.

The cafe is viewed by professionals and public as a core part of the health and care service offer. A break in this service offer would be detrimental to the hundreds of patients who use this service every month. It is recommended this contract is extended until the competitive process is actioned by the end of this year. In parallel a competitive procurement exercise will begin.

01/10/2025-31/03/2026 at £143,357

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the PA2023 do not apply to this award. This contract has now been formally awarded using direct award process C

01/10/2025-31/03/2026 at £143,357

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-058228](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 October 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INDEPENDENCE SUPPORT LTD

Bayshill Road

Gloucstershire

GL50 3AT

Email

info@isl-uk.org

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10643283

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £143,357

Total value of the contract/lot: £143,357

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom