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Tender

Framework for Non-Healthcare Substance Use Services Framework

London Borough of Hackney

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061539

Procurement identifier (OCID): ocds-h6vhtk-05959d ([view related notices](#))

Published 2 October 2025, 9:34am

Scope

Reference

DN787362

Description

An open framework for non-healthcare substance use services framework, under the Procurement Act 2023, with a total of 7 lots, for a period of up to 4 years (2+1+1).

The Framework will consist of the following Lots:

Lot 1 - Flexible Needle and Syringe Provision

Lot 2 - Enhanced Employment Support For Multiply Disadvantaged Individuals With Substance Use And Other Support Needs

Lot 3 - Enhanced Housing Support For Drug And High Risk Alcohol Using Populations

Lot 4 - Learning And Meaningful Activity Outside Of Employment Support

Lot 5 - Holistic Community Navigation For Substance Using Populations Exiting Prison

Lot 6 - Support And Assessment For Individuals In Police Custody

Lot 7 - Legal Advice And Support For Individuals Engaged In Harmful Substance Use

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £4,905,000 excluding VAT
- £5,886,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI41 - Hackney and Newham
-

Lot 1. Lot 1 - Flexible Needle and Syringe Provision

Description

Lot 1 - Flexible Needle and Syringe Provision

2 years + 1 year + 1 year

Lot value (estimated)

- £1,040,000 excluding VAT
- £1,248,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Enhanced Employment Support For Multiply Disadvantaged Individuals With Substance Use And Other Support Needs

Description

Lot 2 - Enhanced Employment Support For Multiply Disadvantaged Individuals With Substance Use And Other Support Needs

2 years + 1 year + 1 year

Lot value (estimated)

- £910,000 excluding VAT
- £1,092,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 - Enhanced Housing Support For Drug And High Risk Alcohol Using Populations

Description

Lot 3 - Enhanced Housing Support For Drug And High Risk Alcohol Using Populations

2 years + 1 year + 1 year

Lot value (estimated)

- £485,000 excluding VAT
- £582,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Lot 4 - Learning And Meaningful Activity Outside Of Employment Support**Description**

Lot 4 - Learning And Meaningful Activity Outside Of Employment Support

2 years + 1 year + 1 year

Lot value (estimated)

- £485,000 excluding VAT
- £582,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Lot 5 - Holistic Community Navigation For Substance Using Populations Exiting Prison

Description

Lot 5 - Holistic Community Navigation For Substance Using Populations Exiting Prison

2 years + 1 year + 1 year

Lot value (estimated)

- £1,015,000 excluding VAT
- £1,218,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Lot 6 - Support And Assessment For Individuals In Police Custody

Description

Lot 6 - Support And Assessment For Individuals In Police Custody

2 years + 1 year + 1 year

Lot value (estimated)

- £485,000 excluding VAT
- £582,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Lot 7 - Legal Advice And Support For Individuals Engaged In Harmful Substance Use

Description

Lot 7 - Legal Advice And Support For Individuals Engaged In Harmful Substance Use

2 years + 1 year + 1 year

Lot value (estimated)

- £485,000 excluding VAT
- £582,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

31 March 2030

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Call off process will be detailed in the tender documentation.

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Lot 1 - Flexible Needle and Syringe Provision

Lot 2. Lot 2 - Enhanced Employment Support For Multiply Disadvantaged Individuals With Substance Use And Other Support Needs

Lot 3. Lot 3 - Enhanced Housing Support For Drug And High Risk Alcohol Using Populations

Lot 4. Lot 4 - Learning And Meaningful Activity Outside Of Employment Support

Lot 5. Lot 5 - Holistic Community Navigation For Substance Using Populations Exiting Prison

Lot 6. Lot 6 - Support And Assessment For Individuals In Police Custody

Lot 7. Lot 7 - Legal Advice And Support For Individuals Engaged In Harmful Substance Use

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 October 2025, 12:00pm

Tender submission deadline

23 October 2025, 12:00pm

Submission address and any special instructions

London Tenders Portal website - ProContract

www.hackney.gov.uk

<https://www.londontenders.org/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 January 2026

Award criteria

Name	Type	Weighting
Quality	Quality	100.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

Hackney

E8 1DY

United Kingdom

Contact name: gemma wetton

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Email: gemma.wetton@hackney.gov.uk

Website: <http://www.hackney.gov.uk>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government