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Award

Advocacy Services for Adults

Worcestershire County Council
NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-061508

Procurement identifier (OCID): ocds-h6vhtk-051344 (view related notices)

Published 1 October 2025, 6:04pm

Scope

Reference

ASC25086

Description

The aim of the Advocacy service is to provide a range of advocacy services to meet both statutory and non-statutory need, including:

- Crisis, Issue
- Care Act
- Complaints Advocacy NHS and Adult Social Care
- Independent Mental Health Advocacy (IMHA) (including under 18-year-olds)
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards (DOLS) and Relevant Person Representative (RPR)

- Appropriate Adult Advocacy
- CHC advocacy

The contract duration will be 5 years, plus a possible 2 year extension (on a one plus one year basis), subject to performance and funding available.

The contract is considered an above threshold light touch contract.

Contract 1. Advocacy Services for Adults

Supplier

SWAN ADVOCACY NETWORK

Contract value

- £3,288,012 excluding VAT
- £3,945,614 including VAT

Above the relevant threshold

Award decision date

24 September 2025

Date assessment summaries were sent to tenderers

1 October 2025

Standstill period

- End: 10 October 2025
- 8 working days

Earliest date the contract will be signed

15 October 2025

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- Possible extension to 31 January 2033
- 7 years

Description of possible extension:

Option to extend for up to a further two years (on a one year, plus one year basis) subject to performance and the availability of funding.

Main procurement category

Services

CPV classifications

• 85000000 - Health and social work services

Contract locations

• UKG12 - Worcestershire

Information about tenders

- 4 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Supplier

SWAN ADVOCACY NETWORK

• Companies House: 06599429

• Public Procurement Organisation Number: PMHQ-2626-WBHJ

Hi Point

Taunton

TA2 6HB

United Kingdom

Email: reception@swanadvocacy.org.uk

Website: http://swanadvocacy.org.uk

Region: UKK23 - Somerset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Advocacy Services for Adults

Contracting authorities

Worcestershire County Council

• Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Email: procurement@worcestershire.gov.uk

Website: https://www.worcestershire.gov.uk

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

• NHS Organisation Data Service: QGH

• Public Procurement Organisation Number: PNMN-7243-RQRR

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

United Kingdom

Email: <u>HWicb.contracts@nhs.net</u>

Region: UKG12 - Worcestershire

Organisation type: Public authority - central government

Contact organisation

Contact Worcestershire County Council for any enquiries.