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Award

Advocacy Services for Adults

Worcestershire County Council

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061508

Procurement identifier (OCID): ocds-h6vhtk-051344 ([view related notices](#))

Published 1 October 2025, 6:04pm

Scope

Reference

ASC25086

Description

The aim of the Advocacy service is to provide a range of advocacy services to meet both statutory and non-statutory need, including:

- Crisis, Issue
- Care Act
- Complaints Advocacy NHS and Adult Social Care
- Independent Mental Health Advocacy (IMHA) (including under 18-year-olds)
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards (DOLS) and Relevant Person Representative (RPR)

- Appropriate Adult Advocacy
- CHC advocacy

The contract duration will be 5 years, plus a possible 2 year extension (on a one plus one year basis), subject to performance and funding available.

The contract is considered an above threshold light touch contract.

Contract 1. Advocacy Services for Adults

Supplier

- SWAN ADVOCACY NETWORK

Contract value

- £3,288,012 excluding VAT
- £3,945,614 including VAT

Above the relevant threshold

Award decision date

24 September 2025

Date assessment summaries were sent to tenderers

1 October 2025

Standstill period

- End: 10 October 2025
- 8 working days

Earliest date the contract will be signed

15 October 2025

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- Possible extension to 31 January 2033
- 7 years

Description of possible extension:

Option to extend for up to a further two years (on a one year, plus one year basis) subject to performance and the availability of funding.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG12 - Worcestershire

Information about tenders

- 4 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Supplier

SWAN ADVOCACY NETWORK

- Companies House: 06599429
- Public Procurement Organisation Number: PMHQ-2626-WBHJ

Hi Point

Taunton

TA2 6HB

United Kingdom

Email: reception@swanadvocacy.org.uk

Website: <http://swanadvocacy.org.uk>

Region: UKK23 - Somerset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Advocacy Services for Adults

Contracting authorities

Worcestershire County Council

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Email: procurement@worcestershire.gov.uk

Website: <https://www.worcestershire.gov.uk>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government

NHS HEREFORDSHIRE AND WORCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QGH

- Public Procurement Organisation Number: PNMN-7243-RQRR

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

United Kingdom

Email: HWicb.contracts@nhs.net

Region: UKG12 - Worcestershire

Organisation type: Public authority - central government

Contact organisation

Contact Worcestershire County Council for any enquiries.