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Contract

ID 3923282 Department of Finance General Register Office Support and Maintenance of GeNI and NIROS

Department of Finance

F20: Modification notice

Notice identifier: 2025/S 000-061505

Procurement identifier (OCID): ocids-h6vhtk-030179

Published 1 October 2025, 5:44pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department of Finance

303 Airport Road West

BELFAST

BT3 9ED

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 3923282 Department of Finance General Register Office Support and Maintenance of GeNI and NIROS

Reference number

ID 3923282

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Department of Finance has a contract with Civica Ltd for the support, maintenance and continued development of GeNI and NIROS, including making the portals WCAG compliant.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-003734](#)

Section V. Award of contract/concession

Contract No

ID 3923282

Title

DoF General Registers Office Support and Maintenance of GeNI and NIROS

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

31 March 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Civica UK Ltd

London

Email

enquiries@civica.co.uk

Country

United Kingdom

NUTS code

- UKH - East of England

Internet address

<https://etendersni.gov.uk>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £2,395,165.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR2015 as amended

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contract Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). The authority will incorporate a standstill period (i.e. a minimum of 10 calendar days) before this contract is awarded.

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKN - Northern Ireland

VII.1.4) Description of the procurement:

The contract has been modified to allow the Department of Finance meet additional GRO functionality requirements that must integrate with the current business processes.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,395,165.50

VII.1.7) Name and address of the contractor/concessionaire

Civica UK Ltd

London

Email

enquiries@civica.co.uk

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://etendersni.gov.uk>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The contract has been modified to allow the Department of Finance meet additional GRO functionality requirements that must integrate with the current business processes.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

To ensure continuity of service to the DoF for their critical business functions and with no alternative option fit for purpose that would integrate with the current business processes, this modification will ensure delivery of all GRO's functionality requirements. It will also assist with the NI Executive priority and important component of the legislative process to establish a Baby Loss Certification scheme in Northern Ireland.

The Authority will be relying on Regulation 72(1) (b) Additional works, services or supplies "have become necessary" and were not included in the initial procurement and a change of supplier would not be practicable (for economic, technical or interoperability reasons) and would involve substantial inconvenience/ duplication of costs. This modification is for a total of £451,200 leading to a revised contract value of £2,395,165.50

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,943,965.50

Total contract value after the modifications

Value excluding VAT: £2,395,165.50