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Award

SOL-Carers of All Ages Specialist Support Service 2025

Solihull Metropolitan Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061434

Procurement identifier (OCID): ocids-h6vhtk-055653 ([view related notices](#))

Published 1 October 2025, 3:49pm

Scope

Reference

SOL-23025

Description

The Council is re-tendering its Carers of All Ages Support Service contract.

The Carer Support Service provides support to all carers who need assistance to manage their unpaid carer role. The current service provides support to people who have various

needs in respect of their wellbeing to enable them to continue with their role as unpaid carers. This is an open access service that carers can self-refer when they have need.

Referrals can also come from the Adult and Children's Directorates.

Contract 2

Supplier

- SOLIHULL CARERS CENTRE

Contract value

- £4,932,000 excluding VAT
- £5,918,000 including VAT

Above the relevant threshold

Award decision date

17 September 2025

Date assessment summaries were sent to tenderers

17 September 2025

Earliest date the contract will be signed

10 October 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030

- Possible extension to 30 November 2034
- 9 years

Description of possible extension:

Up to four years optional extension available

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Information about tenders

- 6 tenders received
 - 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 3 suppliers unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [EXCEL WORLD CARE LTD](#)
 - [LIFESERVE SOLUTIONS LIMITED](#)
 - [MAKING SPACE](#)
-

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

EXCEL WORLD CARE LTD

- Companies House: 11845376
- Public Procurement Organisation Number: PQHD-1526-TJMY

10 Amber Close

Rugby

CV22 5GE

United Kingdom

Website: <https://excelworldcare.com/jobs/health-care-assistant/>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

LIFESERVE SOLUTIONS LIMITED

- Companies House: 13071818
- Public Procurement Organisation Number: PWRJ-4592-NMTX

Office 205, Rex House

London

N12 0DD

United Kingdom

Website: <http://www.lifeservesolutions.co.uk>

Region: UKI71 - Barnet

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

MAKING SPACE

- Companies House: 01642033
- Public Procurement Organisation Number: PGDX-4135-WLJX

Lyne House 46 Allen Street

Cheshire

WA2 7JB

United Kingdom

Website: <http://www.makingspace.co.uk>

Region: UKD61 - Warrington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

SOLIHULL CARERS CENTRE

- Companies House: 04378042
- Public Procurement Organisation Number: PQBD-6474-YLWQ

Solihull Fire Station Annexe, 620 Streetsbrook Road

Solihull

B91 1QY

United Kingdom

Email: brandonscottomenka@solihullcarers.org

Website: <https://solihullcarers.org/#gsc.tab=0>

Region: UKG32 - Solihull

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 2

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government