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Planning

## **Responsive Repairs and Voids Services**

Hanover (Scotland) Housing Association Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-061423

Procurement identifier (OCID): ocds-h6vhtk-05a61c

Published 1 October 2025, 3:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hanover (Scotland) Housing Association Ltd

95 McDonald Road

Edinburgh

EH7 4NS

#### **Contact**

Malcolm McFarlane

#### **Email**

[mmcfarlane@hanover.scot](mailto:mmcfarlane@hanover.scot)

#### **Telephone**

+44 1315577453

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.hanover.scot>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12742](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12742)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Responsive Repairs and Voids Services

Reference number

HAN-CR0585

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hanover intends to establish a Framework Agreement for the provision of repairs, maintenance, and void property services across its property portfolio in Scotland. The Framework will cover a wide geographic area, including urban, rural, and remote locations across Scotland.

We recognise that some suppliers may not be able to offer the full suite of trades required. Therefore, the Framework will be designed to allow participation from full range multi-trade, partial range multi-trade and single-trade companies. The intention is to deliver comprehensive and resilient service coverage and encourage broad market participation.

This PIN is issued to inform the market of our intentions and to encourage engagement from organisations of all sizes and capabilities. On that note, a series of market engagement sessions will be held in Edinburgh, Elgin and Glasgow in mid November 2025. Details to follow.

This is your opportunity to be involved in shaping the procurement of this critical service for Hanover (Scotland). Please register interest through the PCS portal and to get involved in the forthcoming market engagement activities by completing the Registration form, the link for which will be provided once your company has registered interest. NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=810231](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=810231).

### **II.1.5) Estimated total value**

Value excluding VAT: £20,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

TBC

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs & Voids Services - Central & East Scotland

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work

- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM73 - East Lothian and Midlothian
- UKM75 - Edinburgh, City of
- UKM76 - Falkirk
- UKM78 - West Lothian
- UKM91 - Scottish Borders
- UKM71 - Angus and Dundee City
- UKM72 - Clackmannanshire and Fife
- UKM7 - Eastern Scotland

Main site or place of performance

Central East Scotland, Angus, Dundee, Scottish Borders, Fife, Clacks

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in Central East Scotland, Angus, Dundee, Scottish Borders, Fife, Clacks.

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - Southwest Highland

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work

- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute
- UKM6 - Highlands and Islands

Main site or place of performance

South West Highlands, Argyll & Bute

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in Scottish Highlands and Argyll & Bute.

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - East Highland & Moray

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations

- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM5 - North Eastern Scotland

Main site or place of performance

North Eastern Scotland and Moray.

#### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in North Eastern Scotland and Moray.

### **II.2) Description**

#### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - North East Scotland

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations

- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM5 - North Eastern Scotland
- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

North Eastern Scotland, Aberdeenshire

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in North Eastern Scotland and Aberdeenshire.

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs & Voids Services - Inverclyde, Glasgow, Lanarkshire

Lot No

5

**II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 45311000 - Electrical wiring and fitting work
- 45311200 - Electrical fitting work
- 50711000 - Repair and maintenance services of electrical building installations
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City
- UKM8 - West Central Scotland
- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond
- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Inverclyde, Glasgow, Lanarkshire

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in Inverclyde, Glasgow, Lanarkshire

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - Ayrshire

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work

- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland
- UKM94 - South Ayrshire

Main site or place of performance

Ayrshire

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in Ayrshire.

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - Scottish Borders

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45261900 - Roof repair and maintenance work
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work
- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work

- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM91 - Scottish Borders

Main site or place of performance

Scottish Borders

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in the Scottish Borders.

## **II.2) Description**

### **II.2.1) Title**

Responsive Repairs, Maintenance & Voids Services - Dumfries & Galloway

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 45262500 - Masonry and bricklaying work
- 45332000 - Plumbing and drain-laying work

- 45332300 - Drain-laying work
- 45332200 - Water plumbing work
- 45421000 - Joinery work
- 45420000 - Joinery and carpentry installation work
- 45342000 - Erection of fencing
- 45340000 - Fencing, railing and safety equipment installation work
- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations
- 45311200 - Electrical fitting work
- 45442110 - Painting work of buildings
- 45442100 - Painting work
- 45442120 - Painting and protective-coating work of structures
- 45440000 - Painting and glazing work
- 45443000 - Facade work
- 45410000 - Plastering work
- 45400000 - Building completion work
- 45261211 - Roof-tiling work
- 45261200 - Roof-covering and roof-painting work
- 45261212 - Roof-slating work

### **II.2.3) Place of performance**

NUTS codes

- UKM92 - Dumfries & Galloway

Main site or place of performance

Dumfries & Galloway

### **II.2.4) Description of the procurement**

Hanover requires responsive maintenance, repair and voids services across its housing portfolio in Dumfries & Galloway.

### **II.3) Estimated date of publication of contract notice**

1 December 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Given Hanover's property portfolio geographic dispersal and property mix there is a likelihood / potential that the final outcome from this procurement exercise will be a range of contracts procured both through this [PCS] route and through other routes (e.g. Direct Award for lower values and mini-competition using Frameworks / DPS). The final approach will be determined [through stakeholder / market engagement] and articulated in the Contract Notice (to be published November / December 2025).

A series of market engagement sessions will be held in November 2025. These sessions, a mix of face to face and online, are aimed at informing contractors of Hanover's requirements and exchanging ideas on how best to meet them.

Please submit a Note of Interest if you wish to receive further details and attend one of the sessions.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=810231](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=810231).

(SC Ref:810231)