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Tender

002322 - Contract for Supply, Delivery, Installation, Commissioning, Maintenance, Servicing and Monitoring of Security Alarms and CCTV systems

Durham County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061410

Procurement identifier (OCID): ocds-h6vhtk-0568ff ([view related notices](#))

Published 1 October 2025, 3:08pm

Scope

Reference

OPEN20251014

Description

Durham County Council is seeking to appoint a single provider for the supply, delivery, installation, commissioning, maintenance, servicing and monitoring of Security Alarms and Non public Surveillance to all DCC owned and managed buildings along with additional building managed by DCC through various SLAs.

This procurement exercise is being undertaken to award a light touch contract, that is, a contract that is wholly or mainly for the supply of services as specified in Procurement Regulations 2024, Schedule 1.

Tender documents can be access free of charge by registering on the Open Portal at open-uk.org

Total value (estimated)

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2030
- Possible extension to 30 April 2034
- 8 years

Description of possible extension:

The Contract period is 4 years, with the option to extend for 2 x 24 month periods, from the contract end date, subject to performance and requirements review.

Main procurement category

Services

CPV classifications

- 31625000 - Burglar and fire alarms
- 35121000 - Security equipment
- 79711000 - Alarm-monitoring services

Contract locations

- UKC14 - Durham CC
-

Participation

Technical ability conditions of participation

Disclosure And Barring Service (DBS) Check

BS EN Standard 50132

NSI Gold Standard

Policies of the Association of Chief Police Officers (ACPO) 2015

Cyber Essentials / Cyber Essentials Plus

ISO27001

Submission

Enquiry deadline

28 October 2025, 10:00am

Tender submission deadline

5 November 2025, 10:00am

Submission address and any special instructions

Submissions and all clarification questions must be made through the Open Portal.

www.open-uk.org

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 November 2025

Award criteria

Name	Type	Weighting
Price	Price	50%
Supply, Delivery, Installation, Commissioning, Maintenance, Servicing, Repair and Monitoring of Security Alarms and CCTV Systems	Quality	15%
Contract Management	Quality	15%
Hypothetical Implementation Plan	Quality	10%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

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Durham

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Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government