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Award

Bath and North East Somerset ASC Support at Home Services

Bath & North East Somerset Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-061340

Procurement identifier (OCID): ocids-h6vhtk-055815 ([view related notices](#))

Published 1 October 2025, 1:56pm

Scope

Reference

DN780359

Description

Bath & North East Somerset intends to award the contract to establish a single provider Contract for the provision of the ASC Support at Home Services. The procurement is run in accordance with the Procurement Act 2023, Light Touch Regime (LTR) above-threshold, one stage tender.

The Support at Home Service will help people remain living at home, gain in confidence, and provide short term practical help after hospital discharge or following community or out-patient medical care to prevent admission to hospital.

The service will deliver high quality support to individuals, free at the point of delivery, accepting referrals from health and care services, and approaches by the public.

The service will provide an easily accessible front door via the Community Wellbeing Hub

referral process and meet the needs of individuals across the geographical area of B&NES. It will actively engage with health, care and other third sector providers, promoting its services, ensuring that providers are aware of services offered. The service provider will be an active member of the Community Wellbeing Hub and similar local partnerships, to support cross working, referrals and information sharing.

The service will work in parallel to and in collaboration with other available services currently forming part of the discharge support pathway, which may be reviewed in future, including CWH Hospital Connectors and Help Pack provision.

Contract 1

Supplier

- AGE UK BATH AND NORTH EAST SOMERSET LIMITED

Contract value

- £1,059,200 excluding VAT
- £1,059,200 including VAT

Above the relevant threshold

Award decision date

30 September 2025

Date assessment summaries were sent to tenderers

1 October 2025

Standstill period

- End: 10 October 2025
- 8 working days

Earliest date the contract will be signed

15 October 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- Possible extension to 31 December 2032
- 7 years

Description of possible extension:

The contract is for an initial 5-year term, with an optional 2-year extension, subject to performance review and budget approval.

Please note that the Contract Value published in the Tender Notice (UK4) differs from the figures shown above because it included some headroom, to allow for any possible uplift that might be agreed throughout the contract. This uplift is not guaranteed.

Main procurement category

Services

CPV classifications

- 85312000 - Social work services without accommodation
- 85322000 - Community action programme

Contract locations

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Information about tenders

- 23 tenders received
- 6 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

AGE UK BATH AND NORTH EAST SOMERSET LIMITED

- Companies House: 05367286
- Public Procurement Organisation Number: PWDB-8464-BHPQ

The Studio, Alexander House

Bath

BA1 2BT

United Kingdom

Email: reception@ageukbanes.co.uk

Website: <http://www.ageukbanes.co.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Bath & North East Somerset Council

- Public Procurement Organisation Number: PLVH-3287-JWJV

The Guildhall

Bath

BA1 5AW

United Kingdom

Email: procurement@bathnes.gov.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government