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Contract

## **Gloucestershire County Council - Supply of a Registration Service Management System**

Gloucestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-061316

Procurement identifier (OCID): ocids-h6vhtk-04e532

Published 1 October 2025, 1:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

#### **Contact**

Mrs Amy Molyneux

#### **Email**

[strategicprocurementteam@gloucestershire.gov.uk](mailto:strategicprocurementteam@gloucestershire.gov.uk)

#### **Telephone**

+44 1452425000

#### **Country**

United Kingdom

**Region code**

UKK13 - Gloucestershire

**Internet address(es)**

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Gloucestershire County Council - Supply of a Registration Service Management System

Reference number

DN763239

#### **II.1.2) Main CPV code**

- 72400000 - Internet services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Gloucestershire County Council (GCC) is seeking a supplier for the Supply of a Registration Service Management System for the booking and administration of services relating to statutory registration of Births, Deaths, Ceremonies and associated services.

The Registration system is the main ICT system used by Gloucestershire Registration Service (GRS).

The contract term will be for a period of 4 years with the option to extend for up to 2 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £218,648

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

#### **II.2.4) Description of the procurement**

Gloucestershire County Council (GCC) is seeking a supplier for the Supply of a Registration Service Management System for the booking and administration of services relating to statutory registration of Births, Deaths, Ceremonies and associated services.

The Registration system is the main ICT system used by Gloucestershire Registration Service (GRS).

The contract term will be for a period of 4 years with the option to extend for up to 2 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Selection Questionnaire (SQ) / Weighting: Pass/Fail

Quality criterion - Name: Requirements Register / Weighting: Pass/Fail

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-006298](#)

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## **Section V. Award of contract**

### **Contract No**

DN763239

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BookingLab Limited

Birmingham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £218,648

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Gloucestershire County Council

Gloucester

Country

United Kingdom