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Contract

Gloucestershire County Council - Supply of a Registration Service Management System

Gloucestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-061316

Procurement identifier (OCID): ocds-h6vhtk-04e532

Published 1 October 2025, 1:11pm

Section I: Contracting authority

I.1) Name and addresses

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

Contact

Mrs Amy Molyneux

Email

strategicprocurementteam@gloucestershire.gov.uk

Telephone

+44 1452425000

Country

United Kingdom

Region code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://www.goucestershire.gov.uk>

Buyer's address

<https://www.goucestershire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gloucestershire County Council - Supply of a Registration Service Management System

Reference number

DN763239

II.1.2) Main CPV code

- 72400000 - Internet services

II.1.3) Type of contract

Services

II.1.4) Short description

Gloucestershire County Council (GCC) is seeking a supplier for the Supply of a Registration Service Management System for the booking and administration of services relating to statutory registration of Births, Deaths, Ceremonies and associated services.

The Registration system is the main ICT system used by Gloucestershire Registration Service (GRS).

The contract term will be for a period of 4 years with the option to extend for up to 2 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £218,648

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

Gloucestershire County Council (GCC) is seeking a supplier for the Supply of a Registration Service Management System for the booking and administration of services relating to statutory registration of Births, Deaths, Ceremonies and associated services.

The Registration system is the main ICT system used by Gloucestershire Registration Service (GRS).

The contract term will be for a period of 4 years with the option to extend for up to 2 years.

II.2.5) Award criteria

Quality criterion - Name: Selection Questionnaire (SQ) / Weighting: Pass/Fail

Quality criterion - Name: Requirements Register / Weighting: Pass/Fail

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006298](#)

Section V. Award of contract

Contract No

DN763239

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 August 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BookingLab Limited

Birmingham

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £218,648

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Gloucester

Country

United Kingdom